## Bethel University Office of Conference and Event Services Summer Student Internship

The Office of Conference and Event Services is seeking a motivated, organized Bethel University student to serve in an unpaid internship position for the summer.

## **Specifications**

- This is an unpaid academic internship designed to fulfill a degree requirement.
- Applications are due by the start of spring break.
- Internship length is 12 weeks (spring commencement through the beginning of August).
- Involvement in commencement (right after finals week) is required.
- Time commitment is 11-15 hours/week depending on credit load: For a 3-credit internship, this is 135 hours total for an average of 11 hours/week. For a 4-credit internship, this is 180 hours total for an average of 15 hours/week.
- Hours are mostly business day hours with some evening and weekend hours.
- Location is CC121, the Conference and Event Services Office (near Ticket Office).

## **Description and Outcomes**

The intern will work closely with Amanda Thompson, Senior Event Specialist, and Andrea Hendricks, Assistant Director of Conference and Event Services. The intern will be responsible for a broad array of tasks and assignments related to summer rental events and rental client services. At the conclusion of the internship, the intern will have:

- Participated in the planning process for hosting large and small rental groups on campus
- Worked directly with rental clients, guests, housing staff, and other supporting offices
- Learned how to communicate event details to clients, guests, and campus event partners
- Assisted the summer event team in preparing guest keys, name tags, and other materials
- Assisted the summer event team with guest check-in and check-out procedures
- Observed typical decisions and challenges inherent in event scenarios and participated in these decision-making and problem-solving processes
- Received mentoring by Conference and Event Services staff
- Improved in these skill areas: event planning, time management, organization, problem solving, decision making

## Candidate Qualifications and Application

Candidates who have the following aptitudes are encouraged to apply. Candidates must:

- Be prompt and dependable
- Be organized and give strong attention to detail
- Have solid time-management skills and a good command of their calendar
- Be a self-starter with personal initiative and follow-through
- Have good interpersonal and written communication skills; it is critical that the candidate be comfortable making phone calls, answering the phone, meeting new people, asking questions, and composing emails
- Have a mature and positive attitude
- Have a basic proficiency with Microsoft Excel, Microsoft Word, Google Calendar, Google Docs, and Google Drive
- Be able to set aside and ignore their mobile device during internship hours

An application form is available <u>online</u>. Qualifying applicants will be contacted for an interview.