

2021 Bethel Study

Trends in Affordability & Institutional Financial Health at CCCU Schools

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Authors



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Dan Nelson



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Presentation Overview

- Introduction (25%)
 - Top 3 Take-Aways
 - Survey Participants
 - Financial Aid Survey Highlights
- Trends in Affordability (25%)
- Trends in Institutional Financial Health (50%)
 - Characteristics of "Healthy" Institutions
- Discussion



Top 3 Take-Aways

- COVID-19 had a noticeable effect on institutional financial health
- Over the past 7 years, half of survey respondents have had declining YOY net tuition revenue
- "Doubling down on discounting" is not working



39 Regular Participants (at least 7 of last 8 years) Schools in red participated all 23 years!

- Asbury University, KY
- Bethel University, MN
- Biola University, CA
- Bluefield University, VA
- Calvin University, MI
- Campbellsville University, KT
- Colorado Christian University, CO
- Cornerstone University, MI
- Crown College, MN
- Dordt University, IA
- Evangel University, MO
- Fresno Pacific University, CA
- Geneva College, PA
- George Fox University, OR
- Grace College and Theological Seminary, IN
- Greenville College, IL
- Houghton College, NY
- Indiana Wesleyan University-Marion, IN
- John Brown University, AR

- Lee University, TN
- LeTourneau University, TX
- Lincoln Christian University, IL
- Messiah College, PA
- Milligan University, TN
- Moody Bible Institute, IL
- Oklahoma Baptist University, OK
- Oklahoma Christian University, OK
- Olivet Nazarene University, IL
- Point Loma Nazarene University, CA
- Roberts Wesleyan College, NY
- Sterling College, KS
- Taylor University, IN
- Trevecca Nazarene University, TN
- University of Northwestern-St Paul, MN
- Warner Pacific College, OR
- Westmont College, CA
- Wheaton College, IL
- William Jessup University, CA



participated

at least once since 1999





Financial Aid Survey Highlights

- Enrollment by Type of Student
- COVID-19 & HEERF
- Financial Aid Consulting
- Income Share Agreements
- Tuition Resets
- Timing of New Student Awards
- Packaging Priorities
- Athletics
- Study Abroad Awarding Philosophy
- Organizational Structure

Presentation made to financial aid officers available at www.bethel.edu/institutional-data-research/bethel-study/survey-presentations/



2020-'21 Enrollment (see p. 3)

- Of the 53 respondents:
 - 53 (100%) report traditional undergraduates
 - 51 (96%) report graduate students
 - 45 (85%) report non-traditional undergrads



COVID-19 Impact on Pricing

"Did your institution make any <u>pricing changes</u> in response to the COVID pandemic? (Yes or No)" (see p. 283ff)

- Fall 2020: 28% Yes (15 schools) reported changing their Fall 2020 sticker price.
 - Tuition: 2 of the 15 reported reducing their Fall 2020 tuition for online instruction.
 - Room & Board: 7 of the 15 schools reported reducing Fall 2020 room/board.
- Fall 2021: 17% Yes (9 schools) reported changing their Fall 2021 sticker price.
 - Tuition*: 1 of the 9 schools reported reducing Fall 2021 tuition
 - Room & Board: no comments regarding Fall 2021 room & board

*A review of published tuition rates shows that at least 7 CCCU schools froze tuition for traditional undergraduate programs from 2020-21 to 2021-22



COVID-19

Impact on New Student Enrollment

Question: "What was the size of the entering new student cohort...?"

F'20 compared to F'19

- 33% Significantly Below
- 35% Slightly Below
- 7% Similar
- 17% Slightly Better
- 7% Significantly Better
- 68% of Schools Worse than Previous Year

F'21 compared to F'20

- 18% Significantly Below
- 26% Slightly Below
- 10% Similar
- 20% Slightly Better
- 26% Significantly Better
- 44% of Schools Even Lower than Fall 2020



COVID-19 Impact on Retention

Question: "How did retention of continuing students for fall xx compare to prior year?"

F'20 Retention (1st to 2nd Year) compared to F'19

- 4% Significantly Below
- 19% Slightly Below
- 28% Similar
- 43% Slightly Better
- 7% Significantly Better
- 78% Similar or Better

F'21 <u>Retention</u> (1st to 2nd Year) compared to F'20

- 4% Significantly Below
- 36% Slightly Below
- 24% Similar
- 28% Slightly Better
- | 8% Significantly Better
- 60% Similar or Better



In Year two of COVID-19, what are some lessons learned or strategies you are considering?

Pandemic Lesson/Strategy	# Schools
Financial Aid Office Staffing Changes	11
Administrative Changes or Reorganization	10
<u>Tuition Freeze</u>	10
Changes to Academic Programs	9
New Strategic Partnerships	8
Changes to Study Abroad	7
Other	5
Competency-Based Education	4
Loan Repayment Assistance Program (LRAP)	3



Higher Education Emergency Relief Fund (HEERF \$74.8 billion) – Data Sources

- HEERF I (Cares Act, Allocations for Section 18004(a)(1) of the CARES Act)
 - https://www2.ed.gov/about/offices/list/ope/allocationsforsection18004a1ofcaresact.pdf,
 - Data retrieved 8.24.2021 (\$14 Billion designated for higher education, March 27, 2020)
- HEERF II Allocations for Public and Nonprofit Institutions under CRRSAA section 314(a)(1)
 - https://www2.ed.gov/about/offices/list/ope/314a1allocationtableheerfii.pdf
 - Data retrieved 8.24.2021 (\$21.2 Billion designated for higher education, Dec 27, 2020)
- HEERF III Allocations for Public and Nonprofit Institutions under ARP section 2003(a)(1)
 - https://www2.ed.gov/about/offices/list/ope/arpa1allocationtable.pdf
 - Data retrieved 8.24.2021 (\$39.6 Billion designated for higher education, March 11, 2021)
- 12-month Unduplicated headcount to calculate average HEERF per enrolled student.
 - Data retrieved from IPEDS (DRVEF122020) on 12/4/2021

https://www.edsurge.com/news/2021-12-17-government-funds-shielded-colleges-from-extinction-in-2022-the-stakes-will-change



Higher Education Emergency Relief Fund (\$1.3 billion HEERF to CCCU) see pp.289-292

	Grants to Students	Institutional Portion	Total	Avg Total per 12-mo Headcount
Minimum	\$336,369	\$427,313	\$763,682	\$202
1 st Quartile	\$1,840,712	\$2,271,237	\$4,136,770	\$1,160
Median	\$3,132,079	\$3,889,504	\$7,021,583	\$1,451
3 rd Quartile	\$5,623,063	\$6,755,366	\$12,513,194	\$1,848
Maximum	\$24,542,263	\$29,469,396	\$54,011,628	\$4,128
Sum*	\$574,728,347	\$710,831,827	\$1,285,560,174	

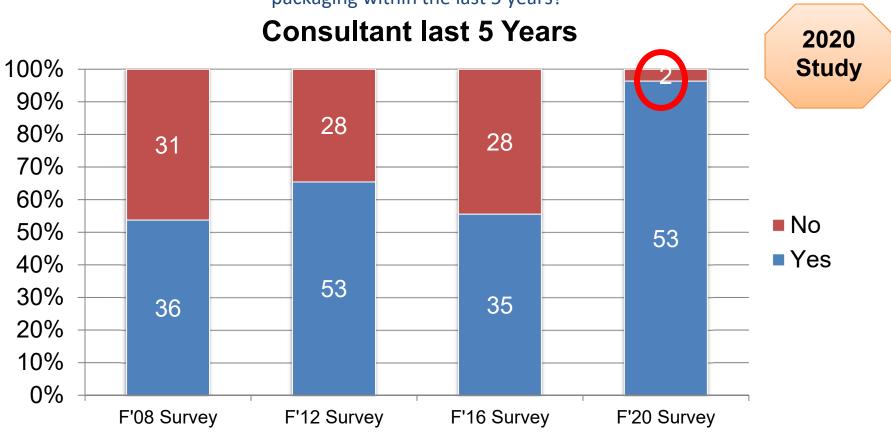
*Data includes all 139 U.S. active CCCU members. All received HEERF funds.

- HEERF aid to students at the 53 surveyed schools totaled \$227 million. This compares with \$1.06 billion UIGA at surveyed schools.



Consultant or Leveraging Product (see pp. 203-204)

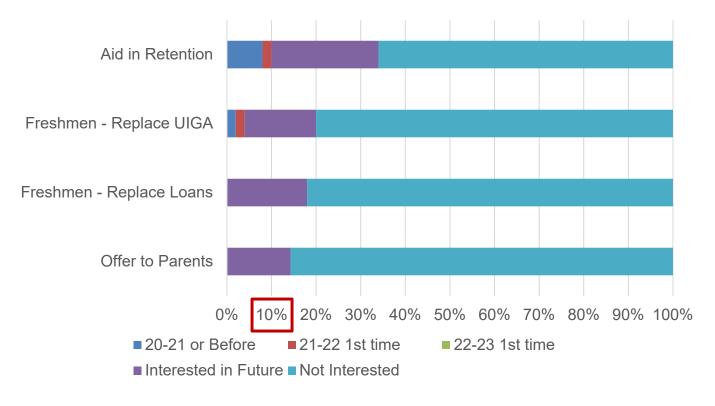
Have you purchased/used a leveraging product, or hired leveraging consultants, to assist you with your packaging within the last 5 years?



Income Share Agreements

(see p. 275ff.)

To what extent are you using, or interested in offering, institutionally-funded Income Share Agreements for the following purposes? (50 respondents)



To see the four schools already using Income Share Agreements, see page 279 of the Participant Reports.



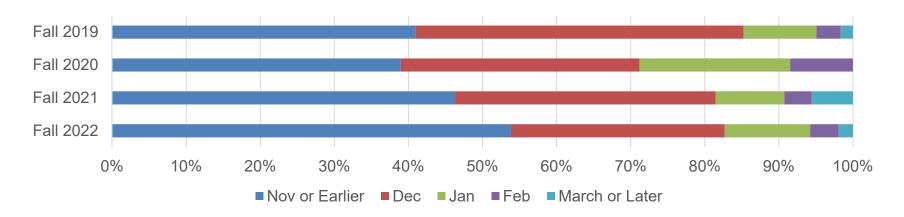
10 CCCU Schools* Announced Tuition Reductions in Recent Years (see p. 281)

School	Year Effective	Prior Year Tuition	Reset Tuition	\$ Change	% Change
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^{*} Includes former CCCU member institutions



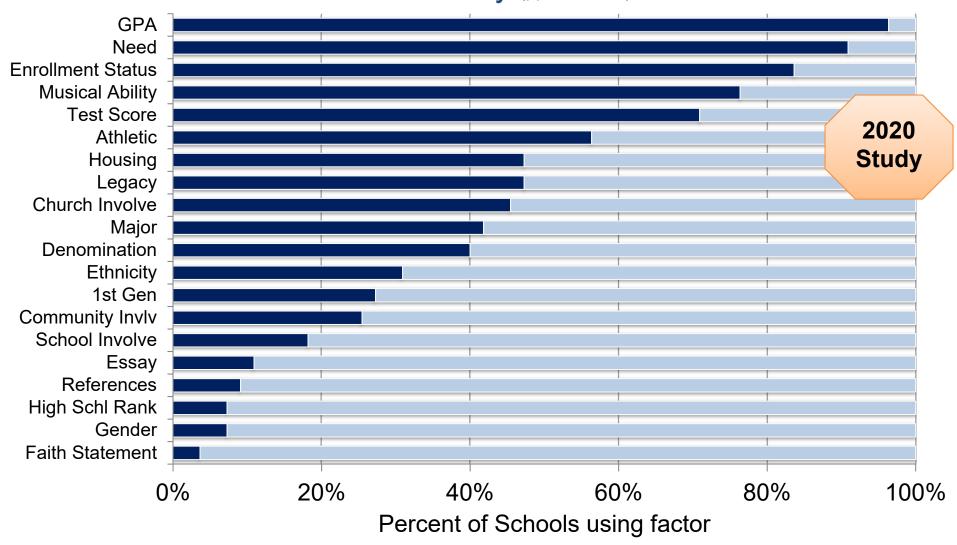
Timing of New Student Awards for 2022-2023 (see p. 258ff.)



- When will you begin awarding new students for 2022-23?
 - 54% starting November 2021.
 - 29% starting December 2021
 - 12% starting January 2022
 - 4% starting February 2022
 - 2% starting March 2022 or later



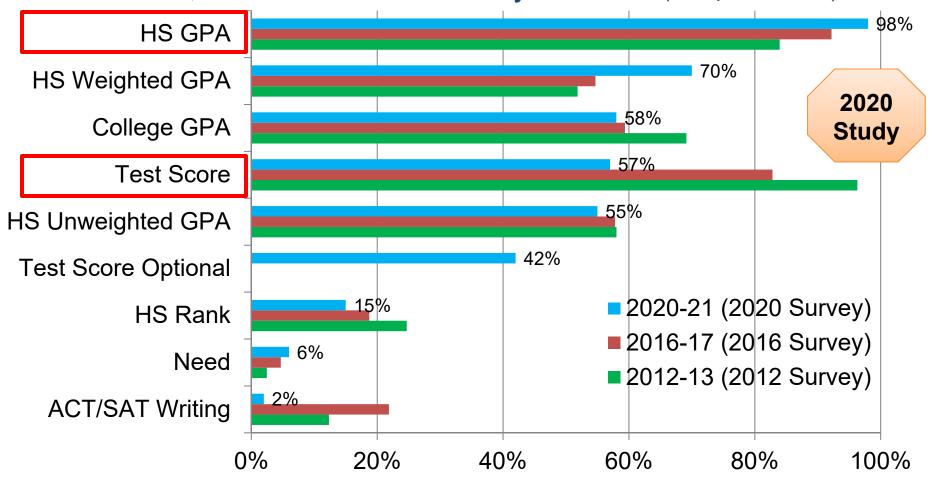
Preferential Packaging Factors for Institutional Gift Aid 2020 Survey (pp. 209-222)





Academic Scholarship Eligibility Factors

2012, 2016 and 2020 Survey Results (see p. 261-270)



Number of "yes" responses out of 81 (12-13), 64 (16-17) & 55 (20-21).



Academic Scholarships for Entering New Students – 2008, 2012, 2016 and 2020 Survey Results (see pp. 255-256)

2020 Study

	Percent Receiving Academic Scholarship				
	2008 Survey	2012 Survey	2016 Survey	2020 Survey	
Minimum	19%	16%	2%	7%	
1st Quartile	50%	55%	60%	44%	
Median	62%	70%	83%	90%	
3 rd Quartile	75 %	83%	97%	99.9%	
Maximum	100%	100%	100%	100%	



Percent of Schools offering **Targeted Scholarships** 2012, 2016 and 2020 Survey Results (see pp. 225-254)

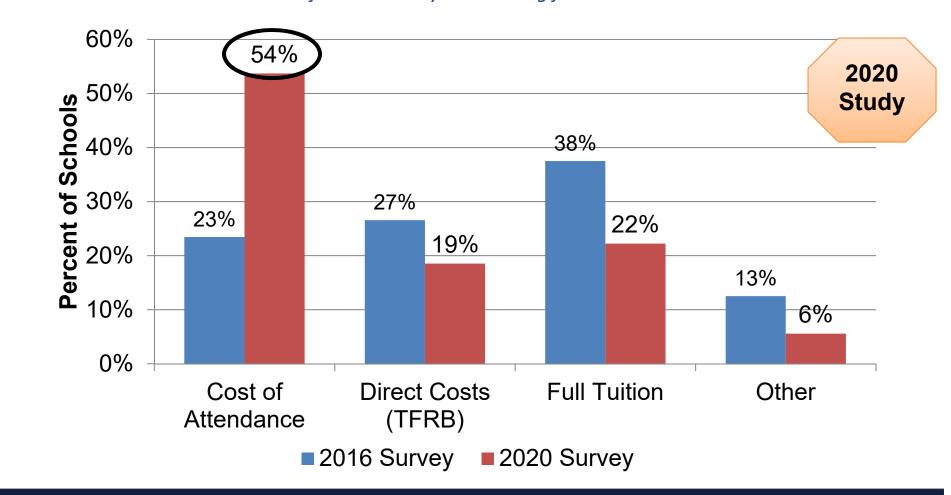
Scholarship	2012 Survey (81 schools)	2016 Survey (62 schools)	2020 Survey (55 schools)
Child of Minister or Missionary	73%	65%	77%
Athletic 2020	71%	71%	72%
International Student Study	76%	64%	71%
Church Match	64%	66%	71%
Legacy	55%	47%	55%
Denominational Affiliation	40%	47%	49%
Child of Christian Service Worker	37%	29%	41%
Leadership	NA	NA	41%
Student of Color 🛑	34%	30%	38%
2 nd in Family	30%	21%	21%
First Generation (5%	10%	18%
Home Schooled	13%	17%	16%
Act Six (NA	NA	12%
Hybrid	16%	21%	7%



Preferential Packaging

Cap on Institutionally Controlled Gift Aid (see pp. 193-194)

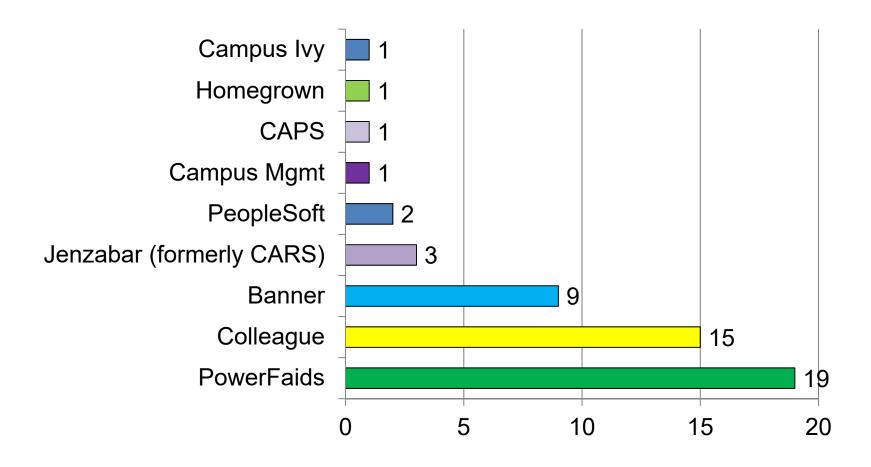
"What limits the amount of institutionally controlled gift aid that a student can receive?"





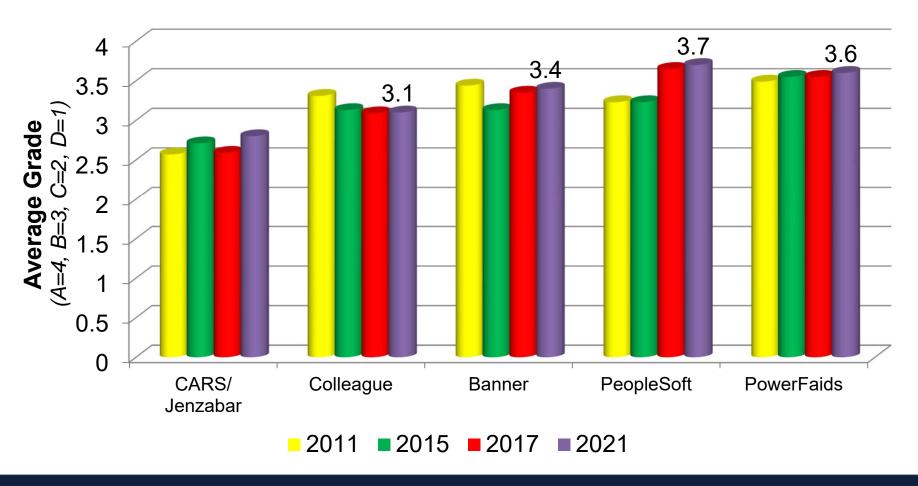
Financial Aid Software: # Schools, Fall '21

(see p. 260-265)



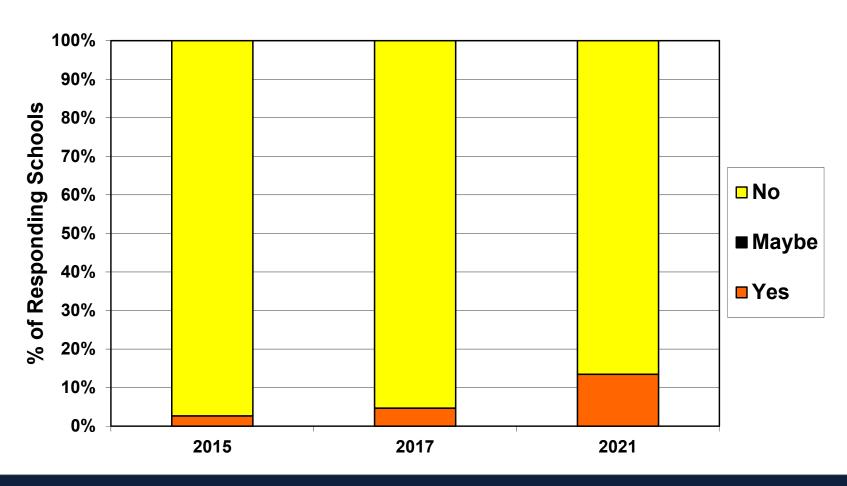


Financial Aid Software Satisfaction – 10 year Comparison (see p. 264)





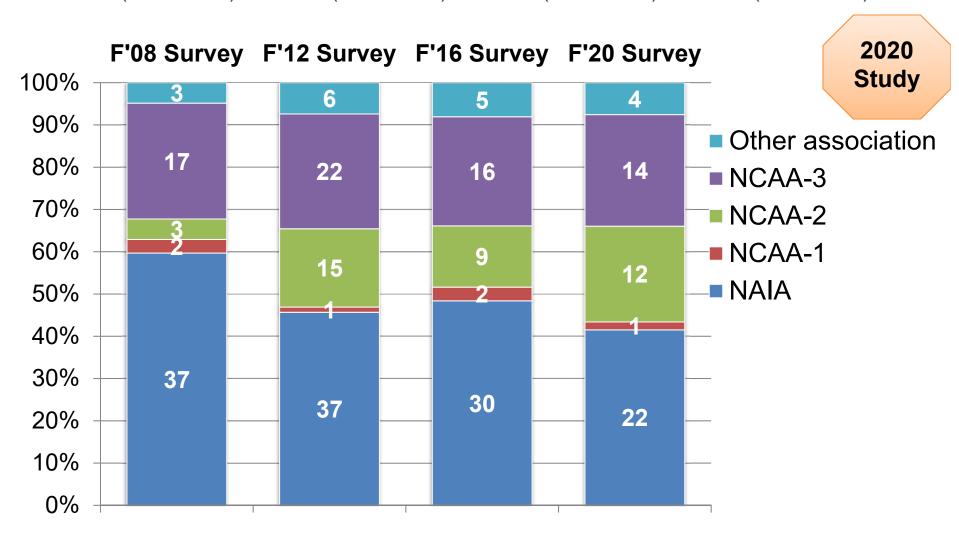
Switching Financial Aid Packaging Software Vendor in next 1-3 Years (p. 264)





Athletic Divisions reported

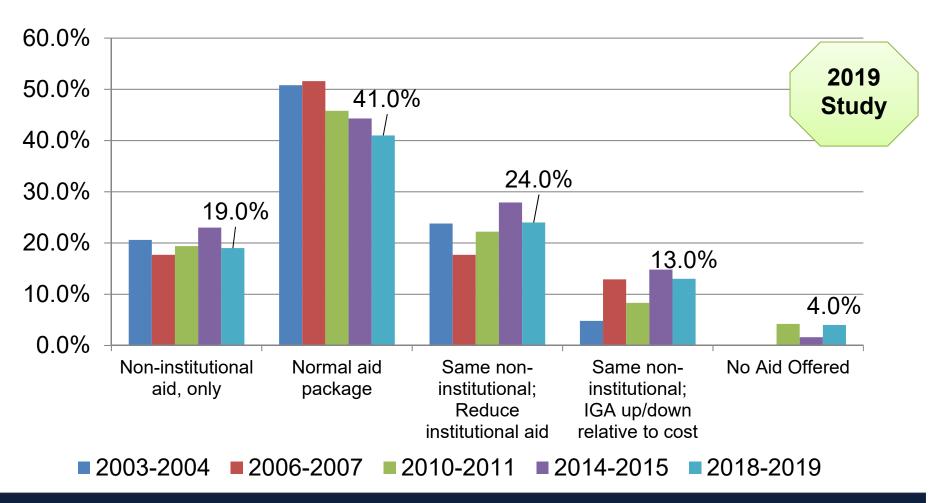
F'08 (62 schools) and F'12 (81 schools) and F'16 (61 schools) and F'20 (53 schools)





Aid for Students Studying Abroad

(see pp. 233-235)





Employee Tuition Remission Off-campus Programs (see pp. 210-212)

- 31 of 60 schools (52%) allow students in off-campus programs to utilize Employee Tuition Remission
 - 48% in 2015
 - 43% in 2011
 - 54% in 2007

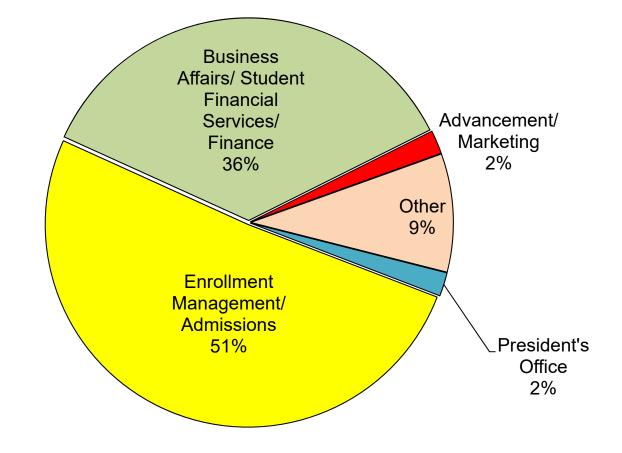




Financial Aid Reporting Relationships: November 2021 (see pp. 271-272)

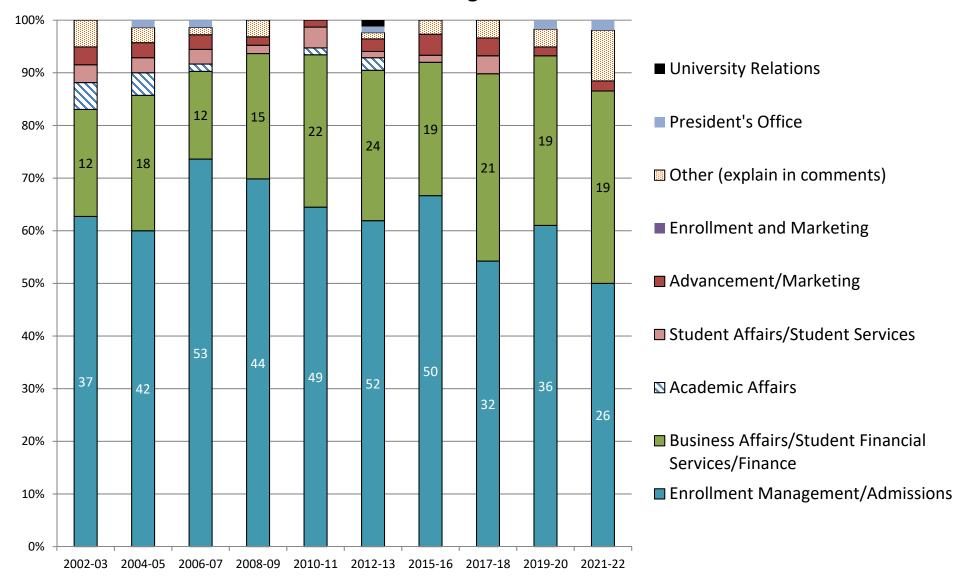
Where do financial aid offices reside in the school's organizational structure?

(53 schools reporting)





Financial Aid in Organizational Structure





"One Stop" Financial Aid Office

(See p. 273-274)

- 19 of 52 responding schools (37%) have a "one-stop" shop.
 - 4 years ago it was 32%
- Units that are typically part of a one-stop shop
 - Bursar/Business Office/Student Accounts: 16 of 19 (84%)
 - Veteran's Affairs: 9 of 19 (47%)
 - Registrar: 5 of 19 (26%)
 - Student Employment: 5 of 19 (20%)
 - Admissions: 0 of 19 (0%)



Affordability

- Sticker Price Tuition & Fees
- Student Aid & Debt
- Loan Defaults
- Trends in Affordability at Select Institutions



Chart Legend

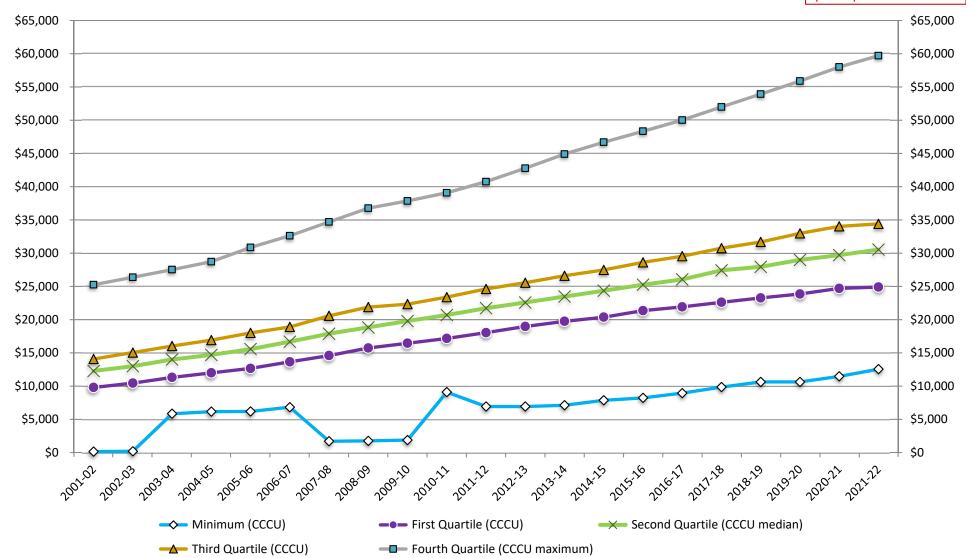
- Average (CCCU mean)
- Fourth Quartile (CCCU maximum)
- Third Quartile (CCCU)
- Second Quartile (CCCU median)
- First Quartile (CCCU)
- Minimum (CCCU)



Traditional Undergraduate Programs

Tuition and Fees

Includes non-survey participants

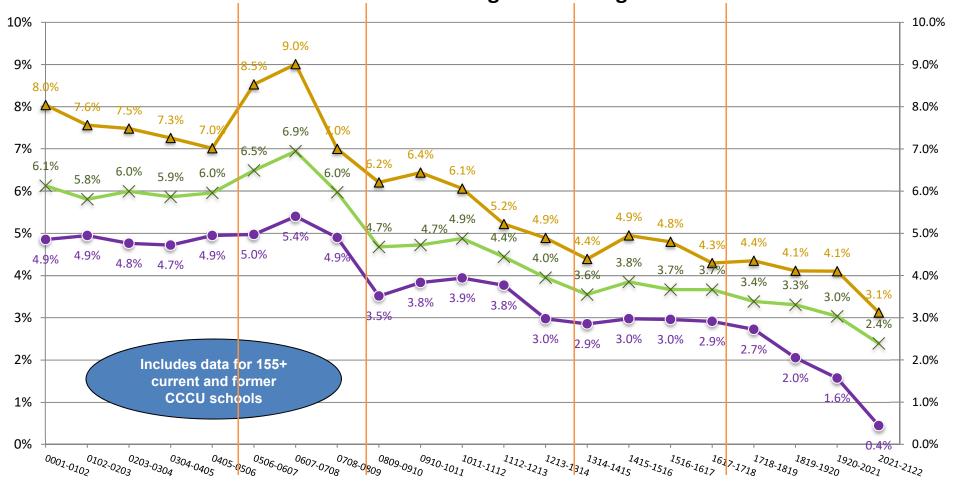




Traditional Undergraduate Programs

Year over Year Change in Tuition and Fees (Sticker Price) for Traditional Undergraduate Programs

Includes non-survey participants



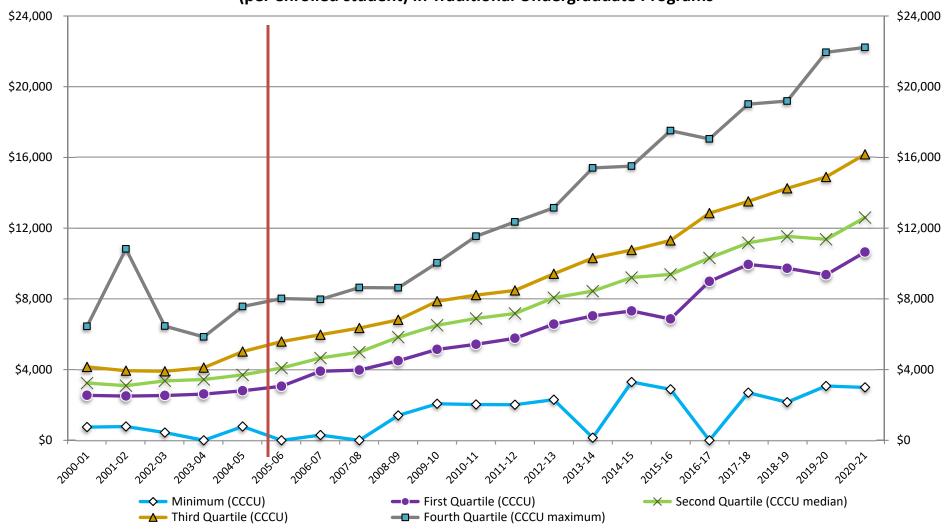
First Quartile (CCCU)Third Quartile (CCCU)

Second Quartile (CCCU median)



Average Unfunded Institutional Gift Aid

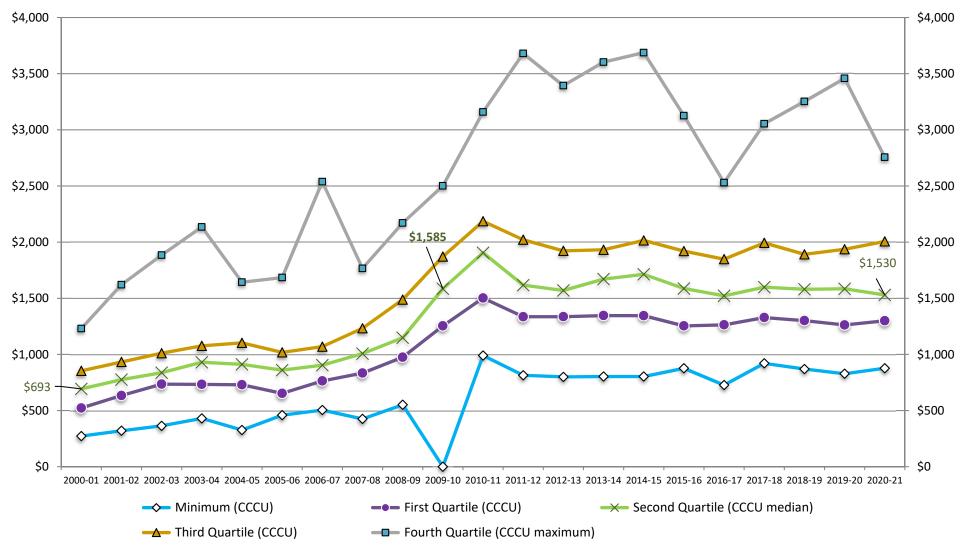
(per enrolled student) in Traditional Undergraduate Programs





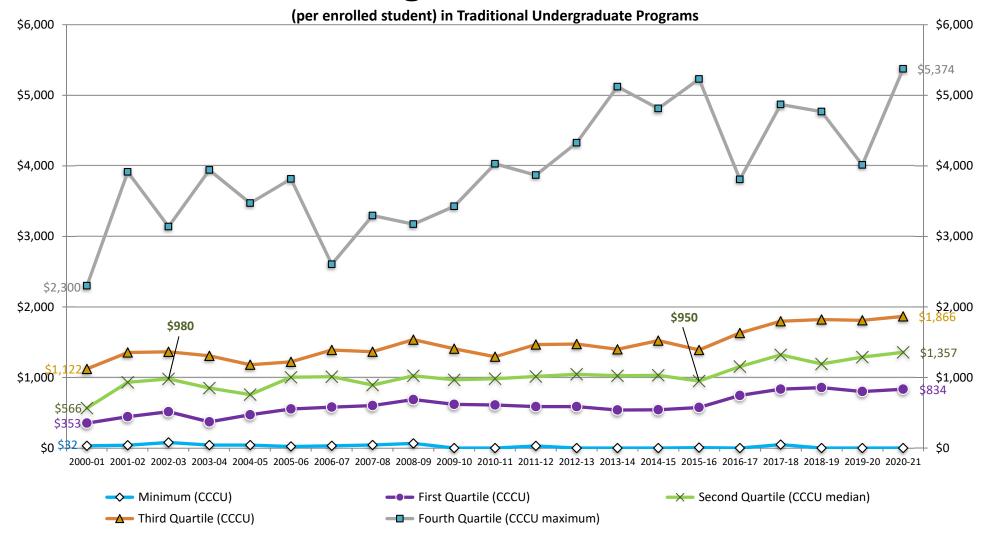
Average Federal Gift Aid

(per enrolled student) in Traditional Undergraduate Programs





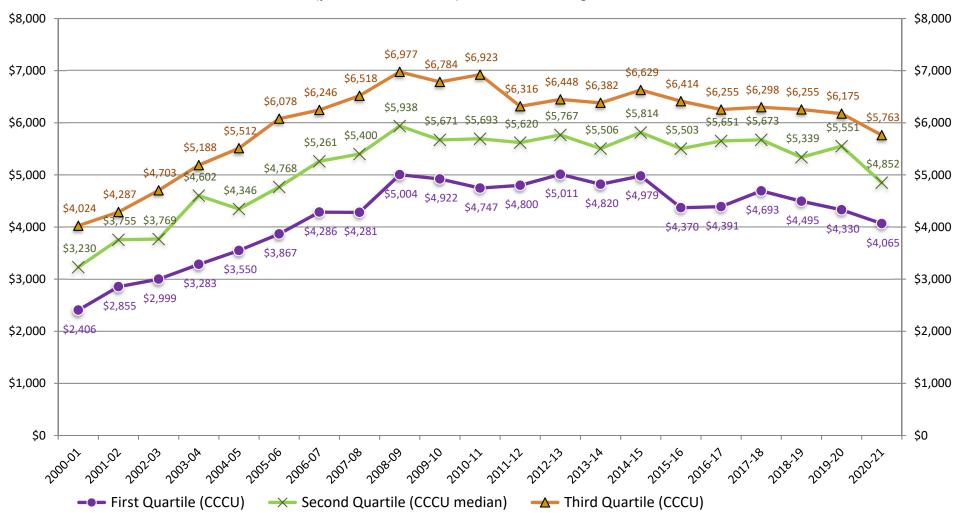
Average State Gift Aid





Average Loan: Student only

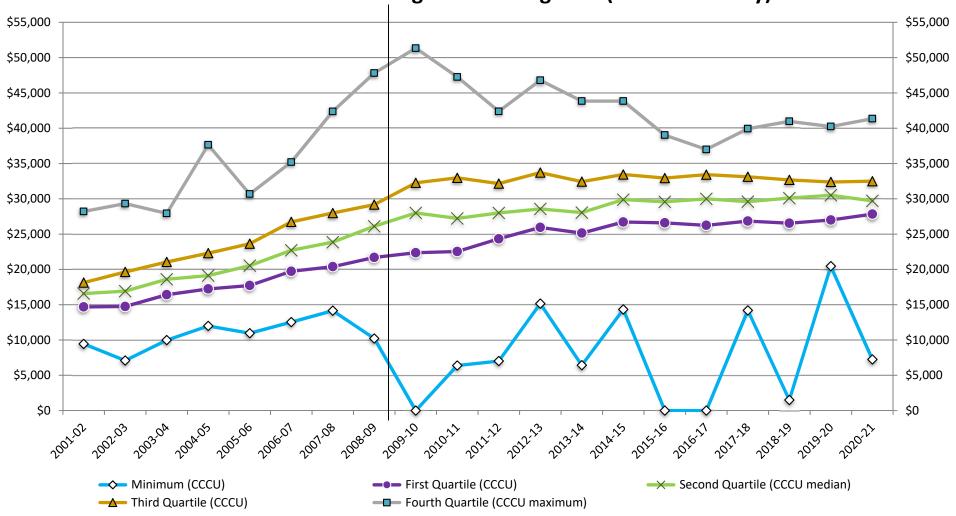
(per enrolled student) Traditional Undergraduates





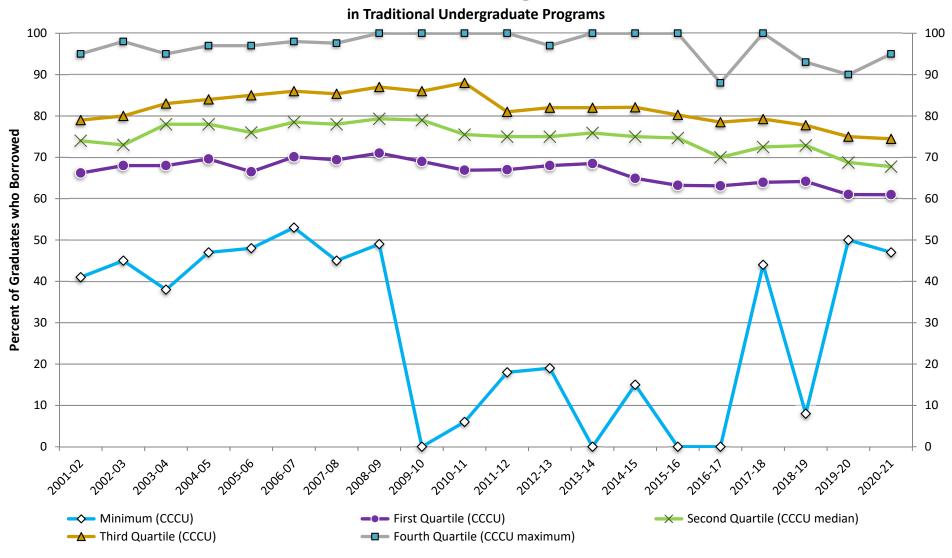
Average Educational Debt of Graduates

from Traditional Undergraduate Programs (borrowers only)





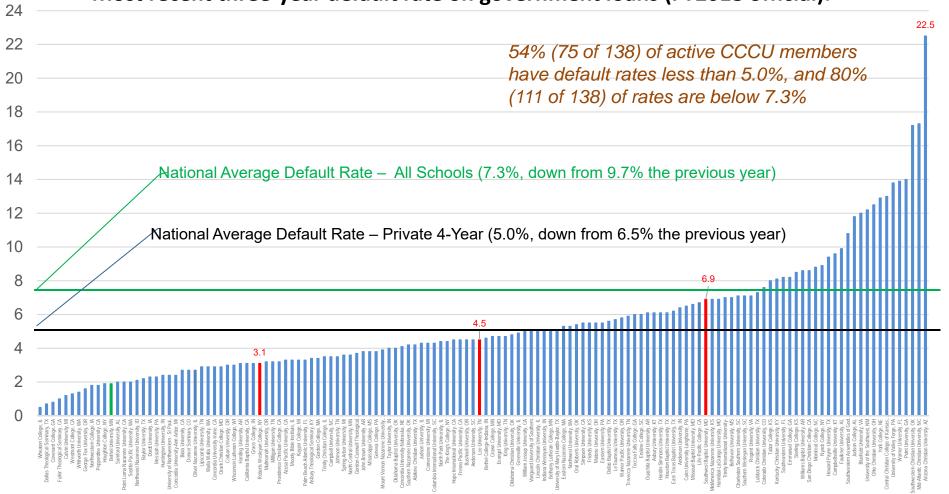
% of Graduates Borrowing Educational Loans





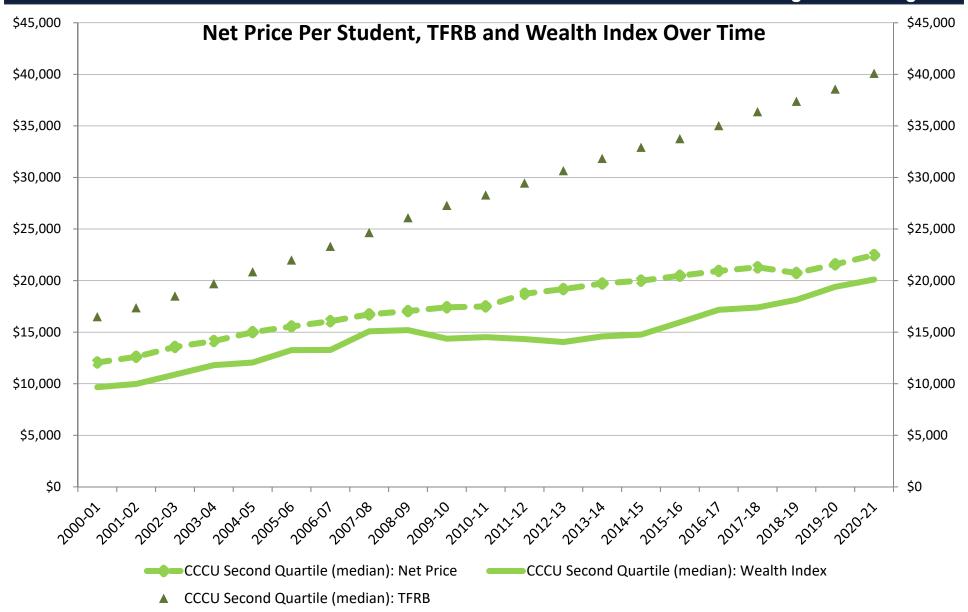
3-Year Cohort Default Rates Active CCCU Members

Most recent three-year default rate on government loans (FY2018 official).

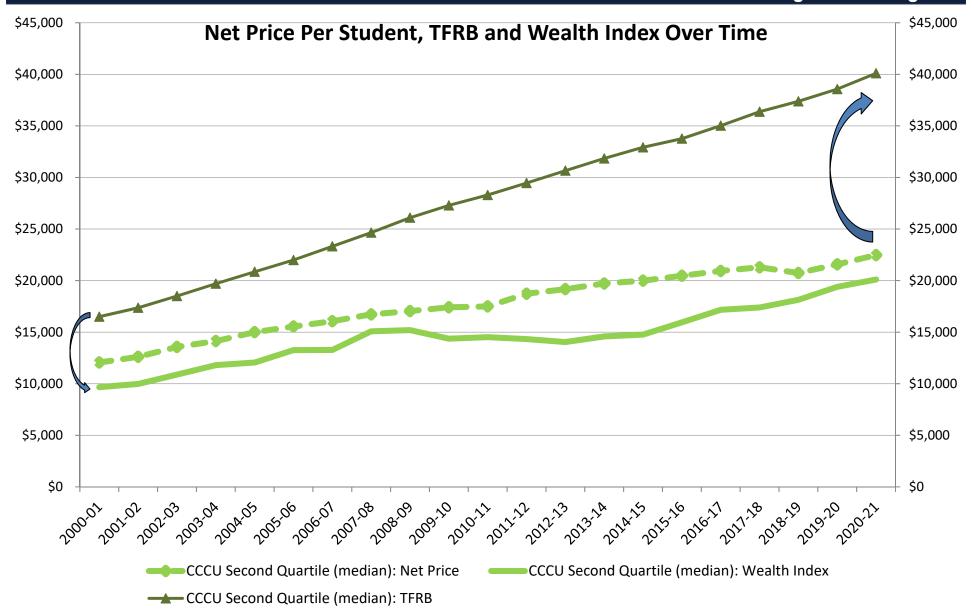


SOURCE: U.S. Department of Education Default Management, Official Cohort Default Rates for Schools, retrieved 12.8.2021 https://www2.ed.gov/offices/OSFAP/defaultmanagement/cdr.html

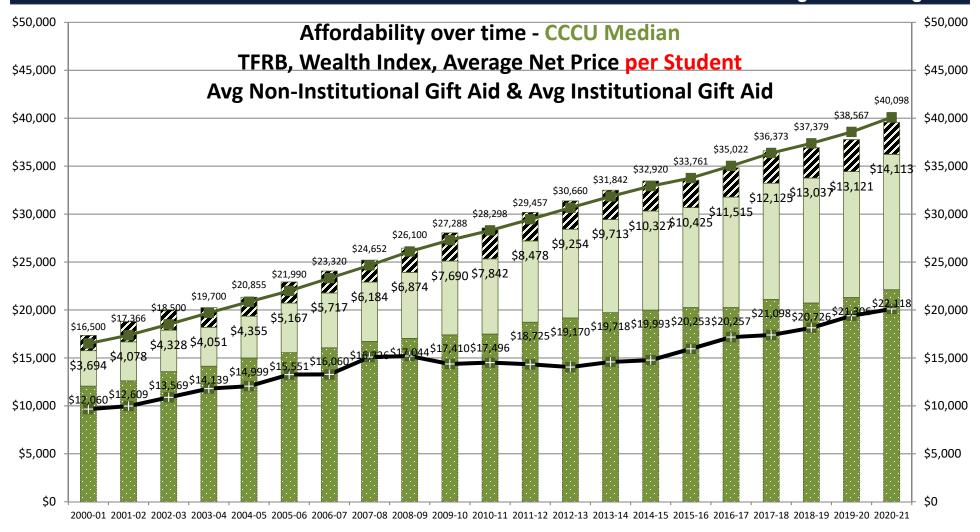












TFRB = Annual Tuition, Fees, Room & Board charged to new students enrolled full-time for fall and spring terms

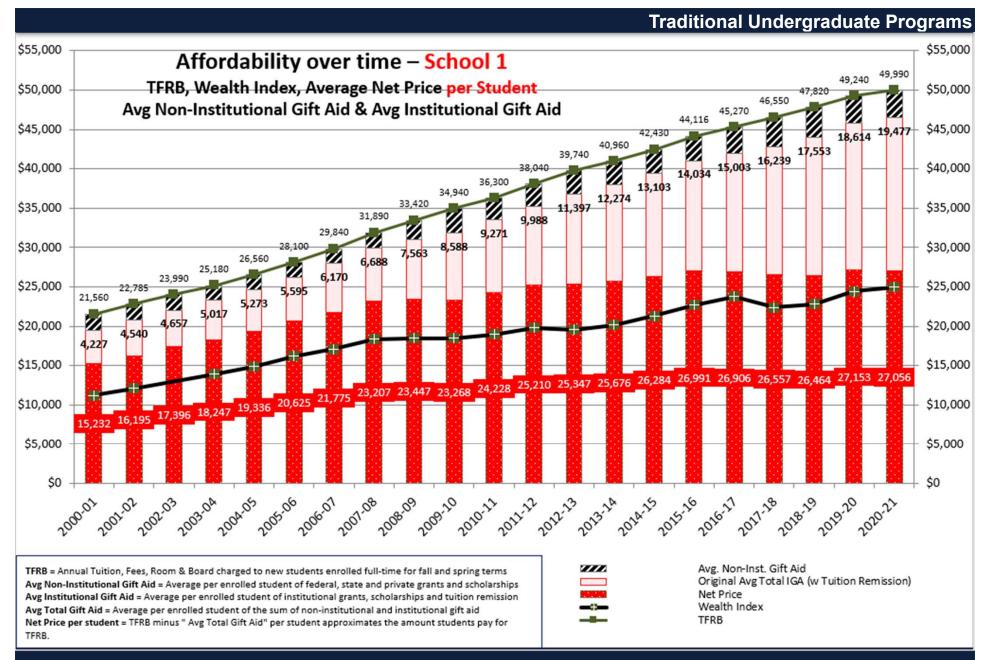
Total Gift Aid = Sum of grants and scholarships from all sources (federal, state, institutional, private)

Net Price = TFRB minus Average "Total Gift Aid" per student approximates the amount students pay for TFRB.

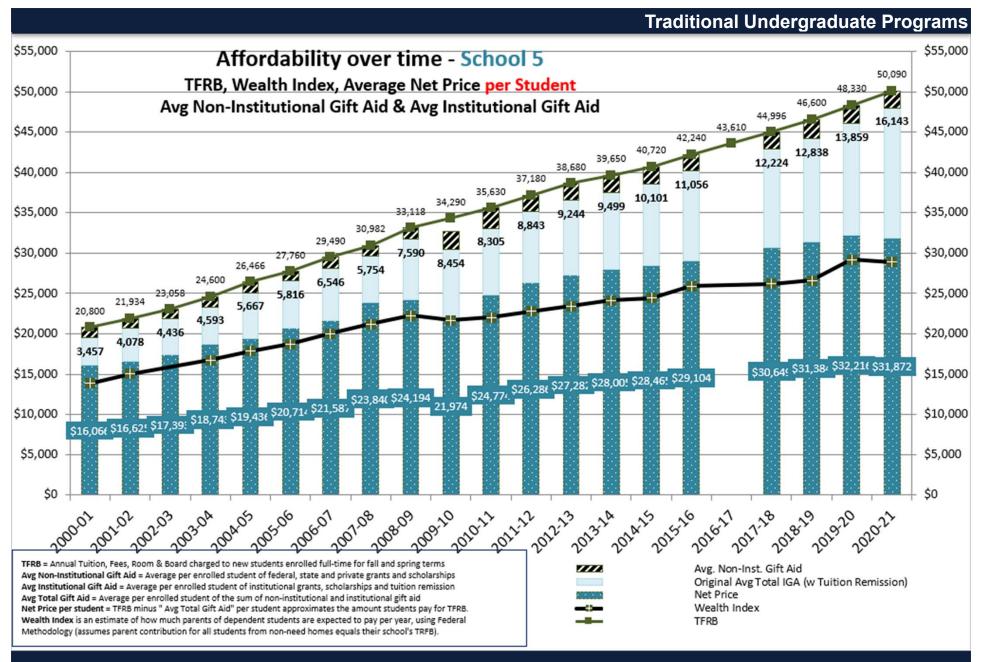
Wealth Index is an estimate of how much parents of dependent students are expected to pay per year, using Federal Methodology (assumes parent contribution for all students from non-need homes equals their school's TRFB).

CCCU Second Quartile (median): Avg. Non-Inst. Gift Aid
CCCU Second Quartile (median): Original Avg Total IGA (w Tuition Remission)
CCCU Second Quartile (median): Net Price
CCCU Second Quartile (median): Wealth Index
CCCU Second Quartile (median): TFRB

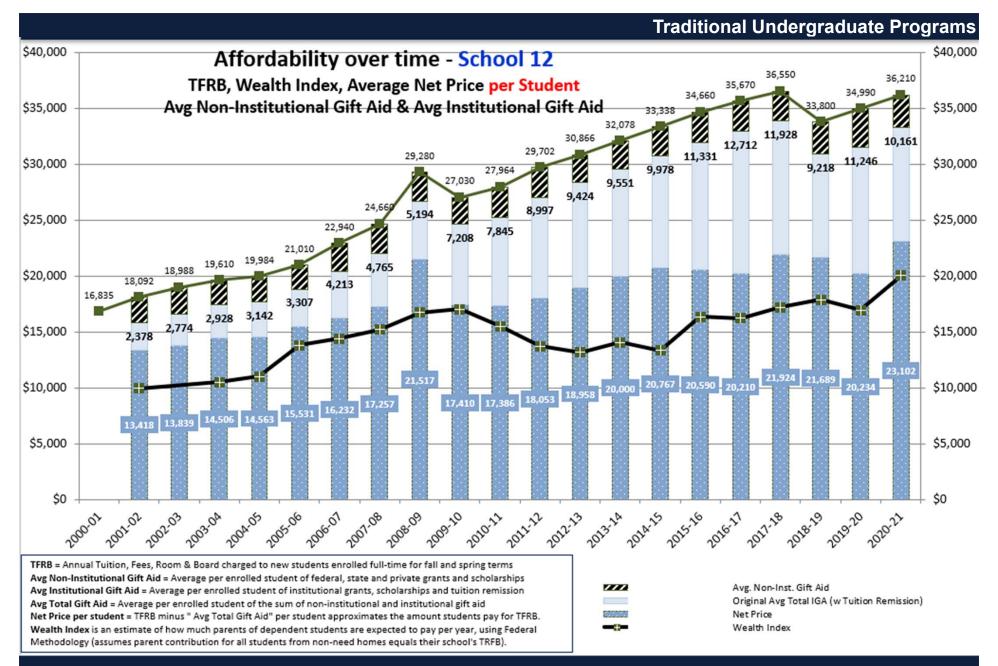














Institutional Financial Health

- Trends in...
 - Enrollment
 - Discount Rates
 - Family Ability to Pay
 - Need
 - Wealth
 - Net Tuition Revenue
- Characteristics of "Healthy" Institutions



Institutional Financial Health - Metrics

- Liquidity
- Solvency
- Profitability
- Operating Efficiency



Institutional Financial Health – Best Single Metric

- The increase in Net Tuition Revenue (NTR) exceeds inflation YOY by 1% - 1.5%
- Presumes relative stability in enrollment and other operations.
- From John Bergeson, Bethel CFO circa 1995.



Categories to Address to Improve Institutional Financial Health

- Product
- Population
- Place
- Promotion
- Price (pricing and discounting strategies)



Pricing Strategies

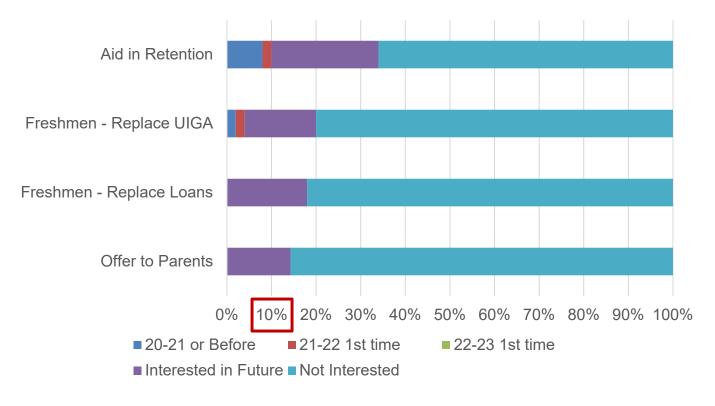
- High price, high discount (doubling down on discounting)
- Constrained, targeted discounting to maximize NTR.
- Income Share Agreements
- Loan Repayment Assistance
- Price Freeze / Price Guarantee
- Price Reset



Income Share Agreements

(see p. 275ff.)

To what extent are you using, or interested in offering, institutionally-funded Income Share Agreements for the following purposes? (50 respondents)



To see the four schools already using Income Share Agreements, see page 279 of the Participant Reports.



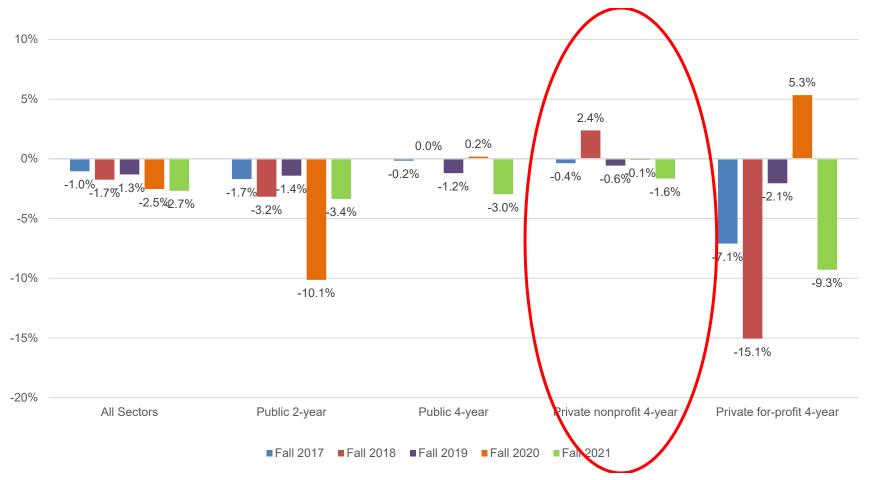
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Higher Education Enrollment Declines



SOURCE: https://nscresearchcenter.org/current-term-enrollment-estimates/

Fall 2021 Current Term Enrollment Estimates

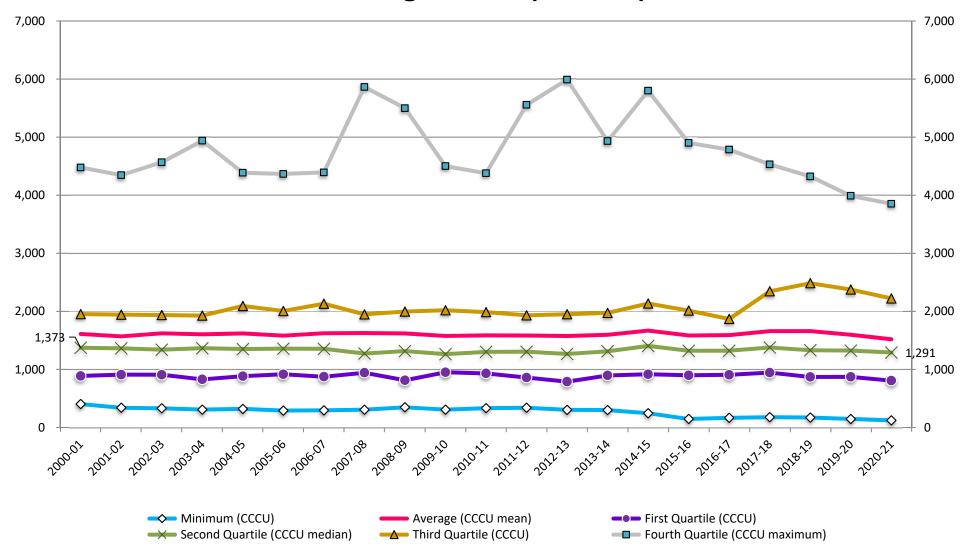


Enrollment declines in US?

- https://nscresearchcenter.org/current-term-enrollment-estimates/
- Fall 2021
- Current Term Enrollment Estimates
- January 13, 2022
- Higher education enrollment fell a further 2.7 percent in the fall of 2021 following a 2.5 percent drop in the preceding fall. Continued enrollment losses in the pandemic represent a total two-year decline of 5.1 percent or 938,000 students since fall 2019.
- Undergraduate enrollment alone fell by 3.1 percent or 465,300 students over last year. Every institution sector saw undergraduate enrollment drops, with the largest numerical drops at public four-year institutions (251,400 students or -3.8%) and the steepest percentage decline at private for-profit four-year colleges (-11.1% or 65,500 students). Community colleges saw smaller enrollment drops (-3.4% or 161,800 students) than in the previous fall, but the number of associate degree-seeking students enrolled at four-year institutions fell much more steeply compared to the previous year (-11.0% at public four-year, -6.2% at private nonprofit four-year, and -11.9% at private for-profit four-year institutions).
- Freshman enrollment stabilized following a precipitous decline in fall 2020, up about 0.4% or 8,100 students, primarily driven by freshmen number increases in private nonprofit four-year colleges. However, far from recovering from last year's drop, the nation's fall 2021 freshman class was 9.2 percent smaller (or 213,400 fewer students) compared to pre-pandemic levels in fall 2019.

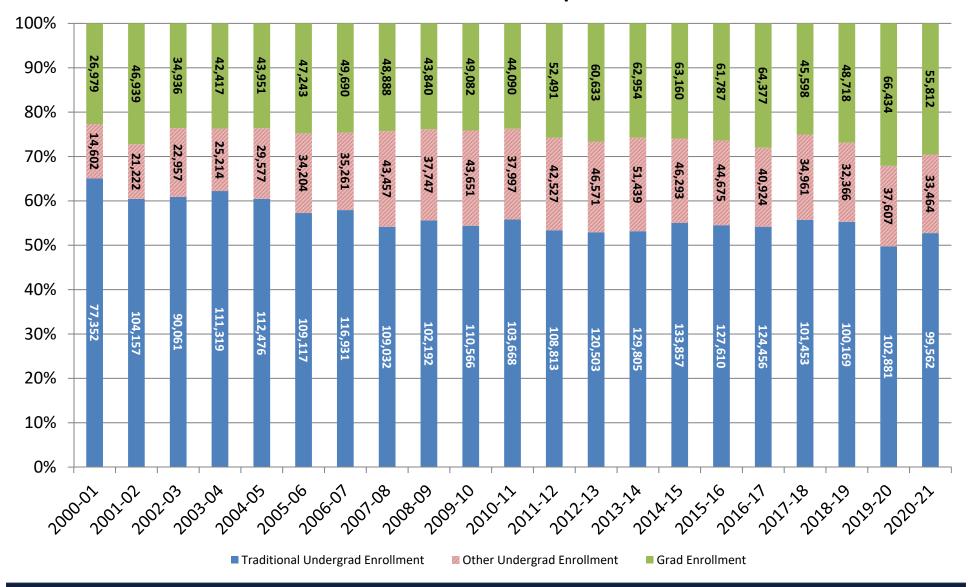


Traditional Undergraduate (All Year) Enrollment





Total Enrollment - All Respondents







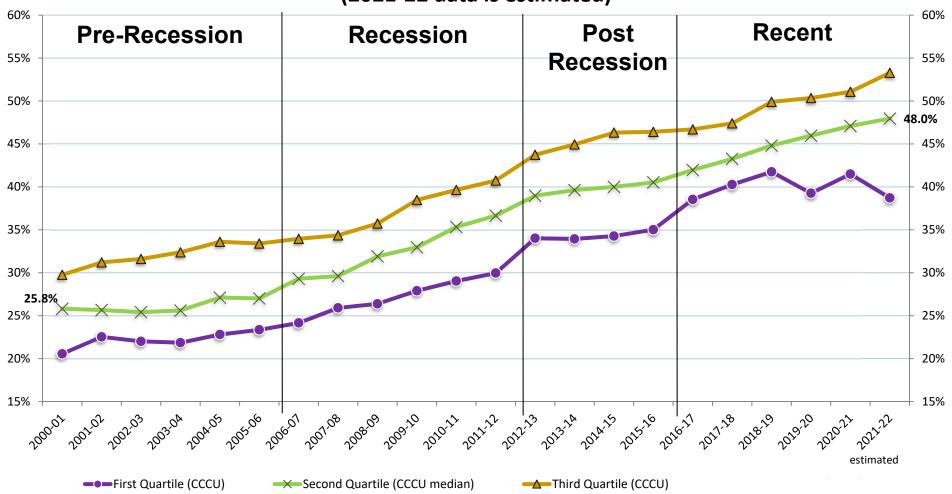
Discount Rate Calculation

- Unfunded
 - "Unrestricted Institutional gift aid" divided by "tuition and fee revenue"
- NACUBO
 - (Unrestricted institutional gift aid + endowed + restricted) divided by "tuition and fee revenue"
- Neither calculation includes employee tuition remissions



Unfunded Discount Rates in CCCU Schools

Traditional Undergraduate Programs (2021-22 data is estimated)





"Target" Unfunded Discount Rate for 2021-22 New Students (see p. 131)

	New Student Target Rate	All Student Estimated Rate	Gap
Minimum	0.0%	0.0%	+0.0 Points
First Quartile	46.2%	40.7%	+5.5 Points
Median	52.0%	49.5%	+2.5 Points
Third Quartile	59.9%	54.3%	+5.6 Points
Maximum	68.9%	65.2%	+3.7 Points

2020-21 Non-Need Students

(see p. 170ff.)

Percentage of non-need students receiving gift aid

- 16 of 49 (33%) schools gave <u>non-need</u> gift aid to over 98% of their nonneed students
 - Minimum = 23.2%
 - 1st quartile = 86.3%
 - Median = 94.2%
 - -3^{rd} quartile = 99.0%
 - Max = 100% (9 schools)

Average total gift aid per *non-need* aid recipient

- Minimum = \$2,651
- 1st quartile = \$11,108
- Median = \$15,119
- -3^{rd} quartile = \$18,824
- 9 schools over \$20,000
- Max = \$30,633

Weighted average total gift aid per *needy* recipient \$20,450



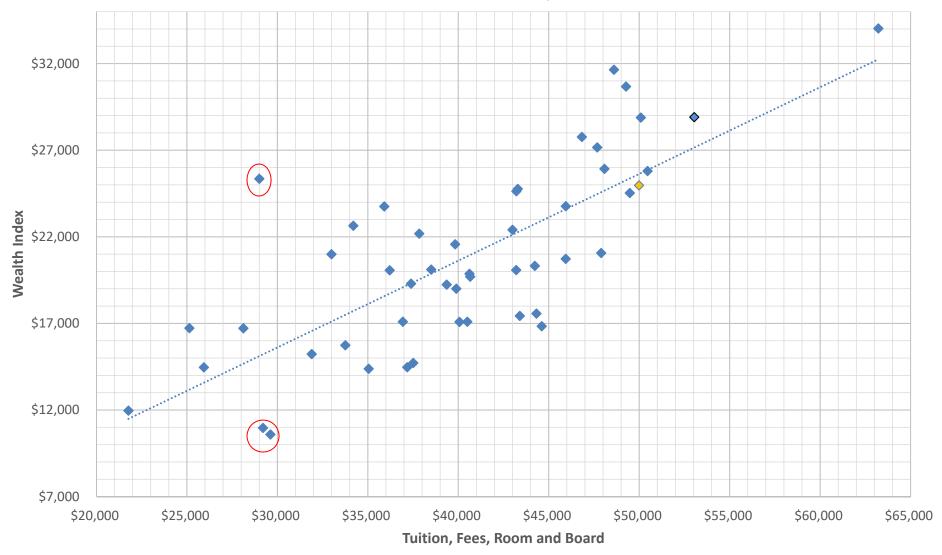
Price compared with Family Wealth

(see p. 156ff.)

- The "wealth index" is an approximate measurement of expected parent contribution from non-independent student families (whether or not they show need).
- A positive variance means that, compared to other reporting schools, families are wealthier than the norm.

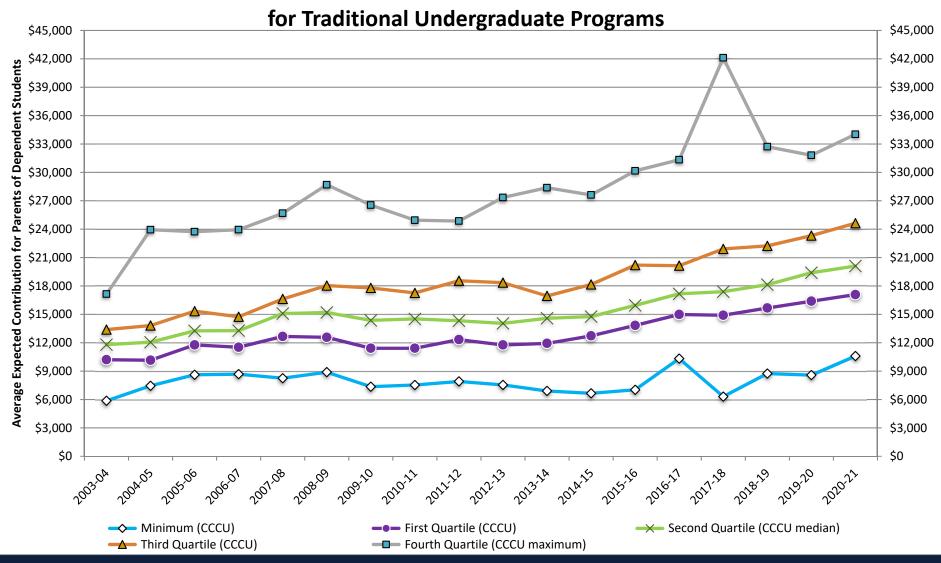


Price Compared with Family Wealth: 2020-21

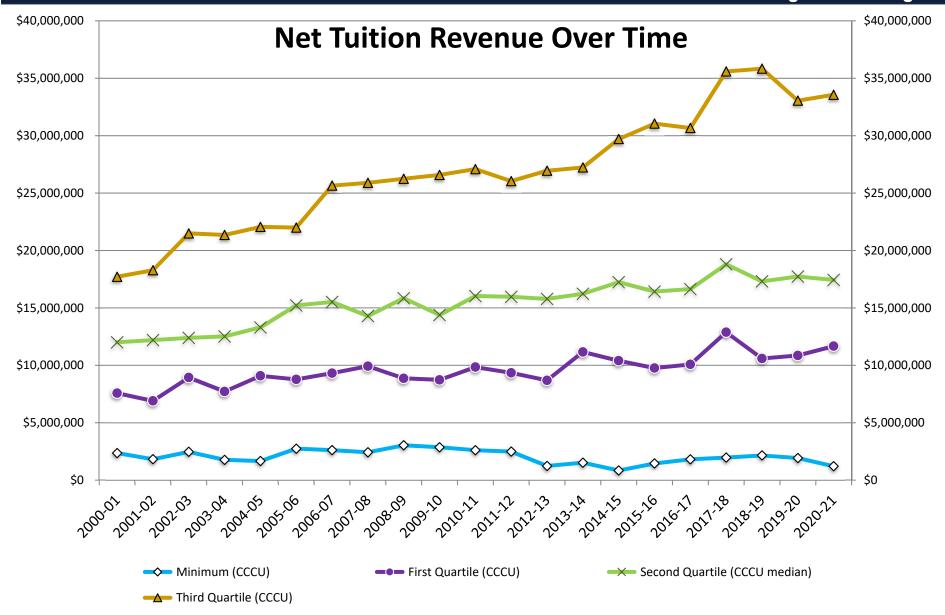




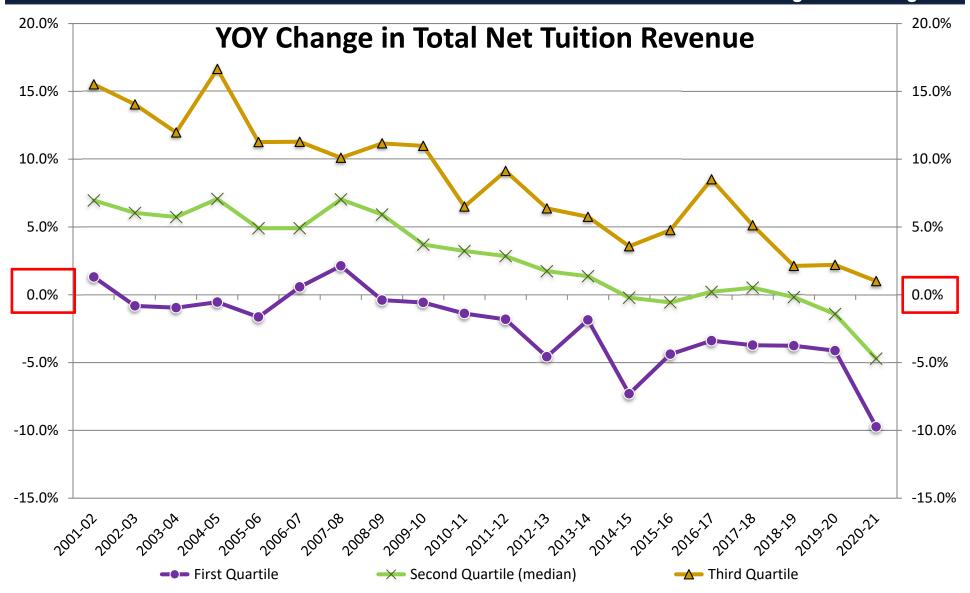
Family Ability to Pay (Wealth Index)







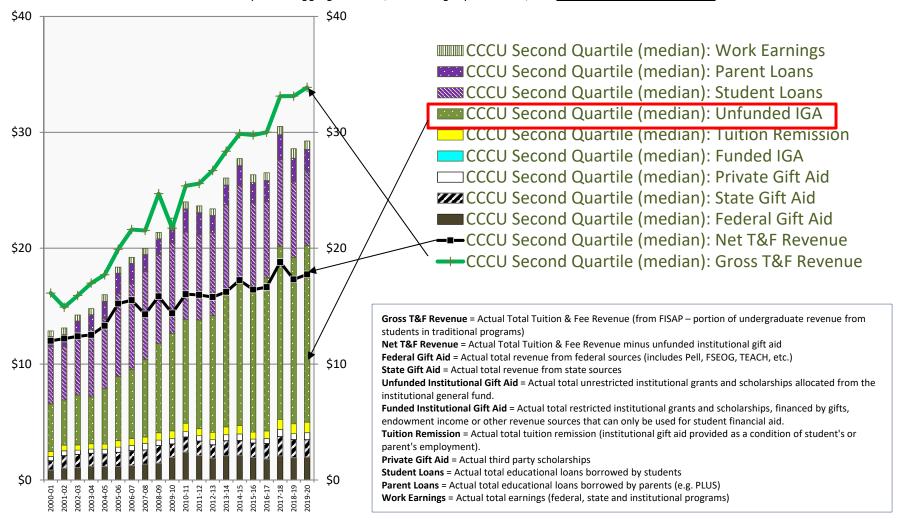






Sources of Institutional Tuition & Fee Revenue Over Time - <u>CCCU Median</u> Undergraduate Students in Traditional Programs (In millions of dollars)

Numbers below represent aggregate totals, not averages per student, and exclude cost of room & board.



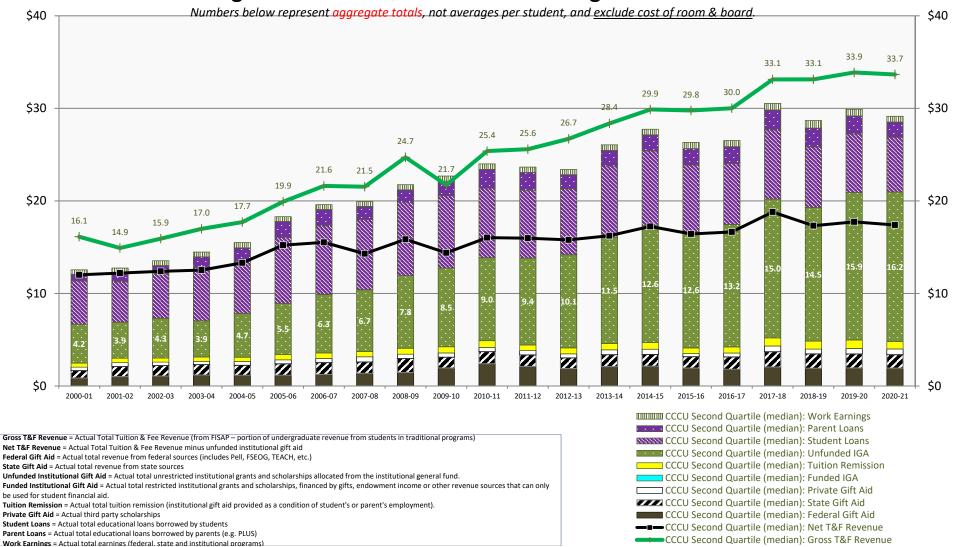


Look for schools...

- Family ability to pay = or exceeds net cost
- Family ability to pay falls far short of net cost
- Recent trends Net Revenue upward
- Recent trends Net Revenue downward

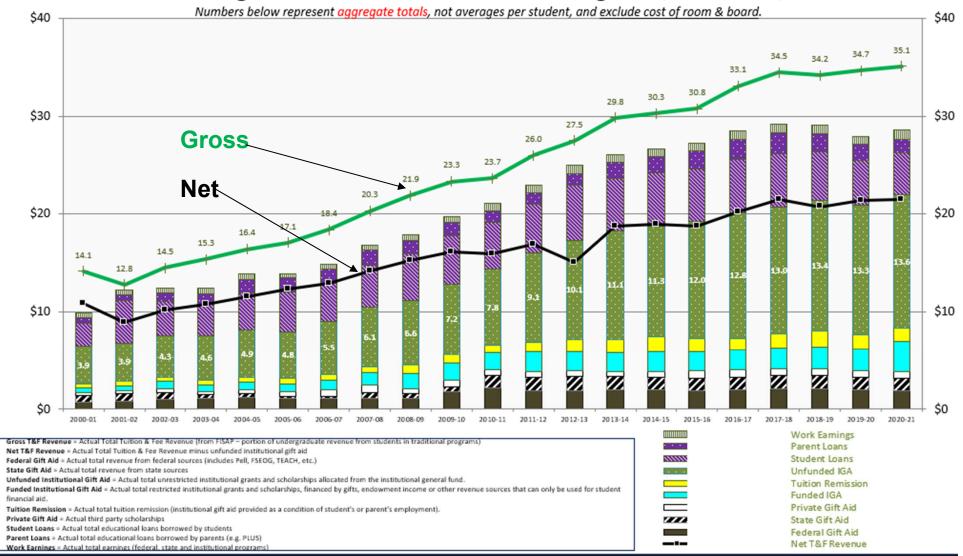


Sources of Institutional Tuition & Fee Revenue Over Time - <u>CCCU Median</u> Undergraduate Students in Traditional Programs (In millions of dollars)



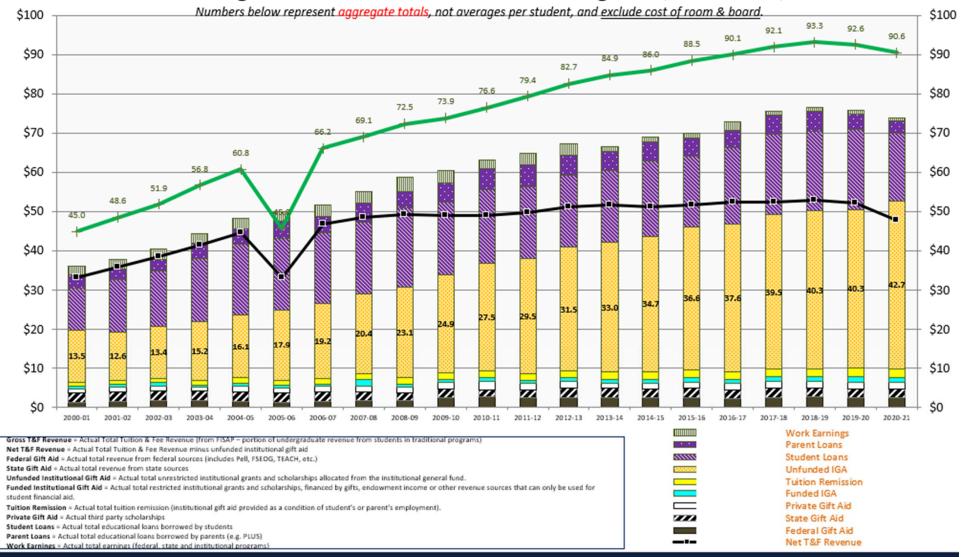


Sources of Institutional Tuition & Fee Revenue Over Time - School 16 Undergraduate Students in Traditional Programs (In millions of dollars)

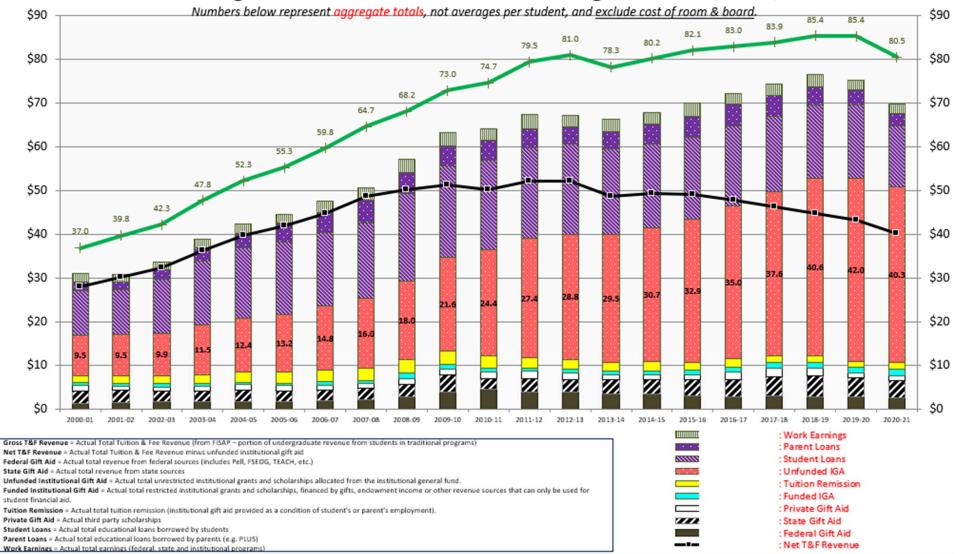




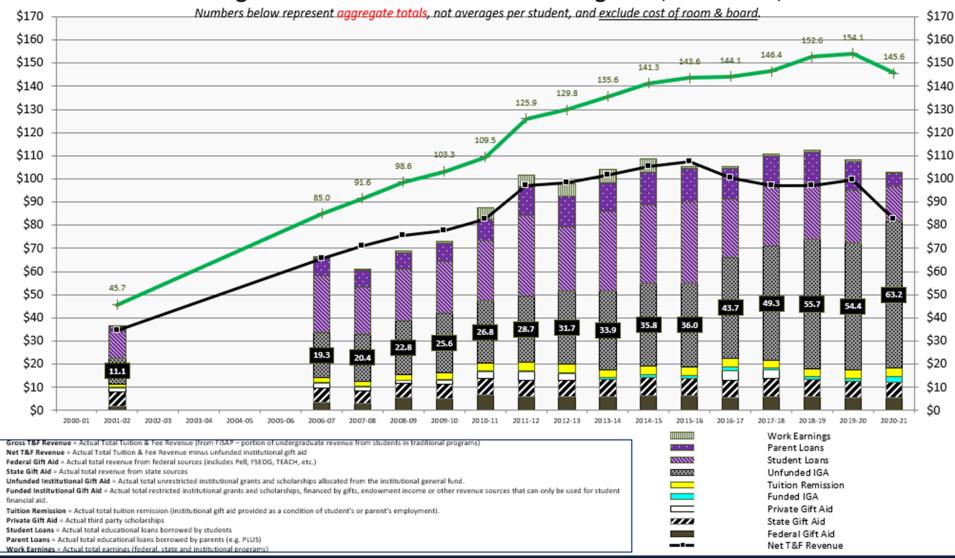
Sources of Institutional Tuition & Fee Revenue Over Time - School 3 Undergraduate Students in Traditional Programs (In millions of dollars)



Sources of Institutional Tuition & Fee Revenue Over Time – <u>School 1</u> Undergraduate Students in Traditional Programs (In millions of dollars)

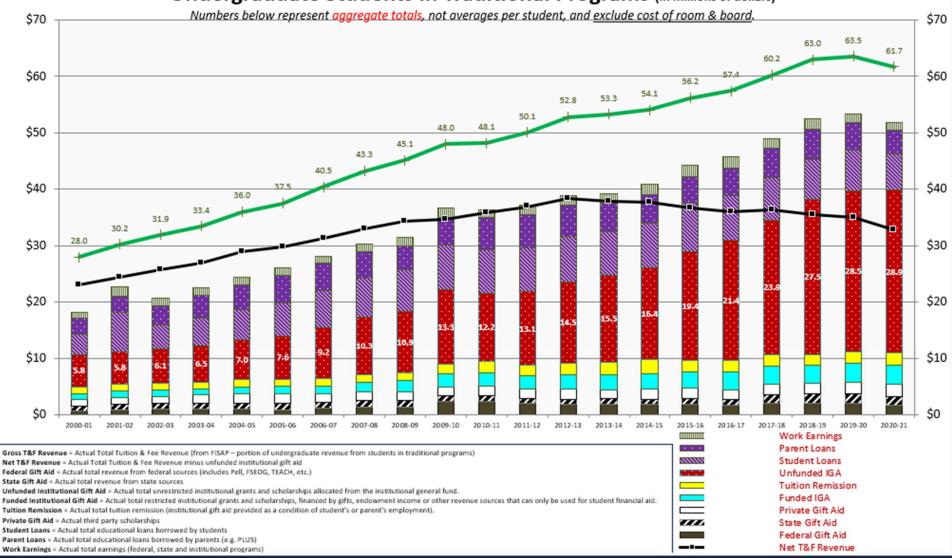


Sources of Institutional Tuition & Fee Revenue Over Time - School 4 Undergraduate Students in Traditional Programs (In millions of dollars)

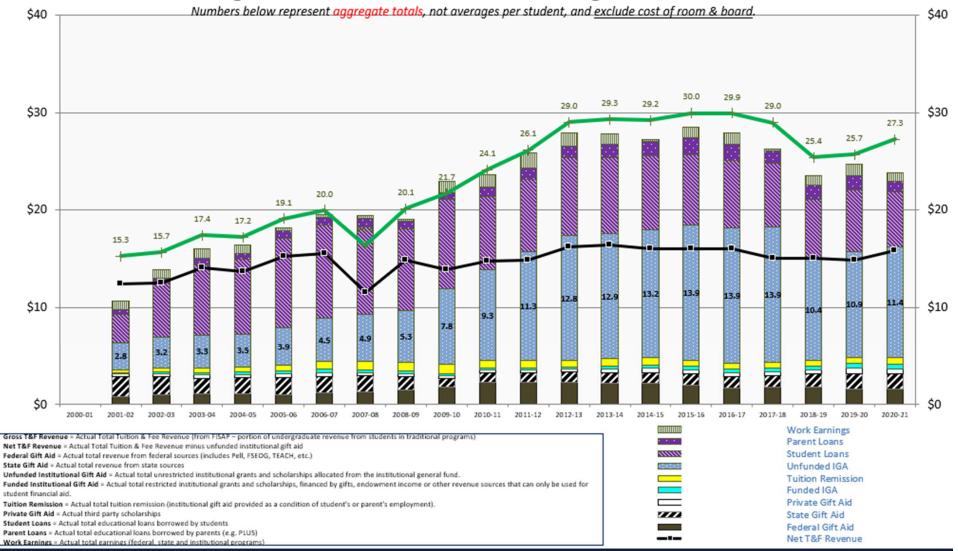




Sources of Institutional Tuition & Fee Revenue Over Time - School 10 Undergraduate Students in Traditional Programs (In millions of dollars)

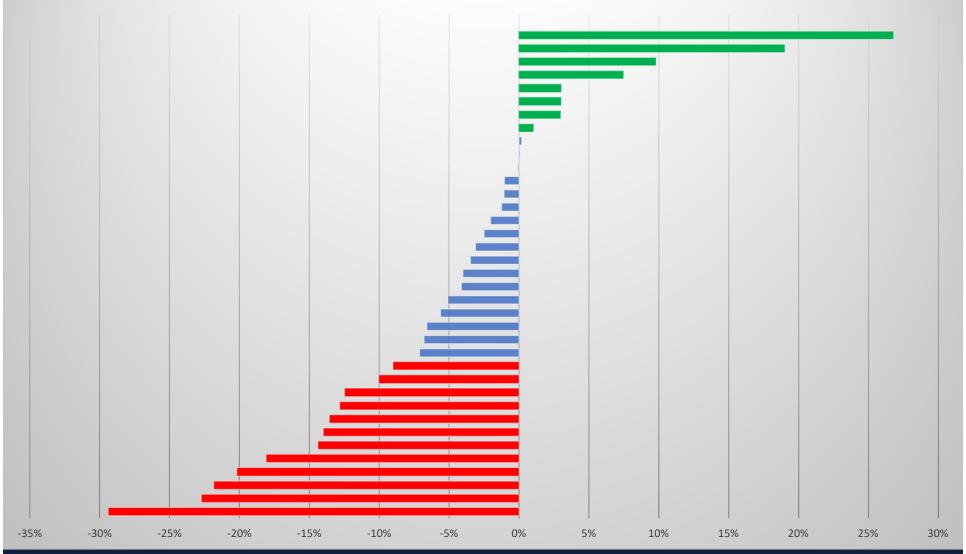


Sources of Institutional Tuition & Fee Revenue Over Time - School 12 Undergraduate Students in Traditional Programs (In millions of dollars)





Percent change in Net Tuition Revenue from 2015-17 to 2019-21 For 37 responding schools reporting in all years





Change in Key Indicators of Institutional Financial Health at CCCU Institutions from 2015-17 to 2019-21:

Grouped by Change in Net Tuition Revenue (NTR) from Traditional Undergraduate Programs

	NTR Up by 1% or more (A)	NTR Down 9% or more (B)	Variance (A-B)
# Schools in comparison	8 Schools	12 Schools	
Total Net Tuition & Fee Revenue (T&F Revenue – Unfunded IGA)	+13.1%	-20.5%	33.6 points
Unfunded Discount Rate	+4.2 points	+8.9 points	4.7 points
Enrollment (FISAP definition)	+3.6%	-17.5%	21.1 points
Tuition & Fees (sticker price)	+22.4%	+18.1%	4.3 points
Net Price paid per Student (TRRB – total gift aid)	+18.9%	+4.9%	14.0 points
Families' ability to pay	+24.4%	+24.0%	0.4 points



Aggregate NTR Summary

- Schools whose aggregate net tuition revenue increased from 2015-16 to 2020-21 were more likely to...
 - constrain growth in unfunded discount rate, and
 - pass along a greater percent of tuition increases to students and families...
- than schools whose aggregate net tuition revenue declined over the same period.



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- Customized presentation available
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 - Cost is \$300. Email jeff-olson@bethel.edu.
- Consultation also available for a fee
 - Two-hour Zoom presentation of your customized data to your leadership team, office team, etc. Price for webinar is \$600 (includes custom slide deck). Contact Dan Nelson for details (dc-nelson@bethel.edu)



Additional Questions?

- Contact Dan Nelson or Jeff Olson if you have specific questions
 - dc-nelson@bethel.edu
 - jeff-olson@bethel.edu

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