

## Getting Started With Nice

Our mission is simple, make getting amazing everyday care easy and affordable.



## Why? Because healthcare isn't always Nice.



#### **Inconvenient**

Wasted time due to long drive times, waiting in germ-filled waiting rooms, and visits that always start late.



#### **Expensive**

Healthcare costs are rising, and so are claims payments and premiums.



#### Reactive

Inconvenient and costly care lead us to be reactive to most of our healthcare needs.



### What is Nice?

Nice is an integrated primary care clinic that brings FREE medical visits, medications, labs, imaging, physical therapy, and mental health therapy to you.





## We're here for you.



#### Healthy

Manage prescriptions, physical therapy, and wellness support



#### Sick

Treat colds, flu, strep, ear infections, pink eye, rashes, sinus infections, etc.



#### **Chronic**

Type 2 diabetes, hypertension, mental health, asthma, high cholesterol, etc.



#### **How Much Does it Cost?**

Nice's in-home and virtual visits come with no out-of-pocket costs, as do all services included in your treatment plan.

\$0 Fee Per Visit

\$0 Cost of Treatment





## Who's Covered

All of Nice's services, including primary care, mental health, physical therapy, and prescriptions are available to employees and their benefit-eligible dependents.



**Getting Started** 





## Start with a Chat or Video Visit

- Patient history
- Diagnosis
- Education



## A Clinician Comes to You, If Needed

- Physical exam
- Rapid tests
- ✓ Labs
- ✓ Imaging



## Nice Rx/Pharmacy

- 60% of all medications are **free**
- Ocontrolled substances are not available
- Nice provider writes Rx, sends to local pharmacy, pt picks up with Nice Pharmacy Card (Located within the Nice app)
- Medication delivery available via Capsule (Set up with provider)



550+

Free Medications

We deliver medications to your home or your pharmacy



This program helps patients self-manage their mild to moderate mental health needs. It is not intended to address serious mental illness or be long-term in nature.\*

#### A good fit for:

- Parenthood or other life transitions
- Relationship and family issues
- Maternal mental health

- Work related stress
- Grief and loss
- Depression
- Anxiety

<sup>\*</sup>If you are having a mental health crisis, call the three-digit Suicide and Crisis Lifeline at 9-8-8



If you're needing physical therapy due to an injury, rehab or strenuous activity, Nice gives you access to a licensed physical therapist through the Nice app. Our Nice PTs utilize MedBridge to give patient treatment plan exercises.

#### A good fit for:

- Discomfort from sitting at a desk all day
- Soreness from lifting heavy objects
- Issues from a recent driving accident
- A recent injury that's still recovering
- Desire to prevent future injuries



### **Every Point of Care, and Everything In Between**



#### **Scheduling Support**

99% of visits happen within a day, and Care Support Team members personally guide patients at every step.



#### **Specialist Referral**

For specialized needs, we'll refer patients to the appropriate next step and provide any relevant documents and clear, step-by-step instructions.

## We've got you covered.



Primary Care
Wellness, Acute,
& Chronic



Specialist Referrals
In-Network Referrals



Physical Therapy
Diagnosis & Treatment



**Care Coordination**Medical Record Exchange



Mental Health
Preventive Therapy



**Imaging** X-Rays & EKGs



Nice Rx Meds (550+ of them are free!) & Delivery



Labs 35+ Labs

## The More You Use Nice, The More You'll Save

	Primary Care	\$120 to \$360		
(C)	Mental Health Therapy	\$80 to \$200	Nice cost	<b>\$0</b>
A	Physical Therapy	\$80 to \$160		
	Labs	\$50 to \$250		
8	Rx	\$25 to \$350		
(S)	Imaging	\$200 to \$1200		
<del>-</del> \$	ER & Urgent Care	\$200 to \$3000	Intervene early to prevent high-dollar care Nice's care guidance connects patients to the right resources literally within minutes, reducing immediate and compounding costs.	
	Specialty Visit	\$200 to \$500		
A	Surgery	\$5k to \$95k		

## Where and When You Can Access Nice





## **Minnesota**

### SERVICE AREAS AND HOURS

#### Online

Monday - Friday: 8am to 7pm

Saturday - Sunday: 9am to 12pm

#### Home

Monday - Friday: 9am to 5pm



### Nice Coverage Area



#### **Licensed States**

Arizona Colorado Idaho lowa

Minnesota Nebraska Nevada

New Mexico

Oregon Utah

Washington Wisconsin



#### Virtual & In-home Availability

Phoenix, AZ Tucson, AZ Boulder, CO Colorado Springs, CO Denver, CO

Fort Collins, CO Boise, ID Minneapolis/St.Paul, MN Mankato, MN

Rochester, MN St. Cloud, MN Omaha/Lincoln, NE Las Vegas, NV

Salt Lake City, UT St. George, UT Hudson, WI Milwaukee, WI





# **Creating** an Account







## It All Starts With the App

Use the Nice app to schedule visits, chat with clinicians, attend video visits, review treatment plans, upload documents, and more.

- 1. Scan the QR code.
- 2. When prompted, download the app.
- **3.** Open the app, click "Sign Up" and follow the prompts.
  - a. Dependents > 18y.o. will download the app on their own device and "Sign Up", listing your employer.
  - b. Dependents <18y.o. will be registered under your account.



#### **Using The App Store**

Search for "Nice Healthcare" in your mobile app store. Open the app, click "Sign Up" and follow the prompts.



Download the Nice app today!

Thank you 😊

nice.healthcare

