# **Building a Ministry Resume**

You may be new to the resume process or a professional. Regardless, a well thought-out, crafted work can be advantageous while a candidate for ministry. Don't overlook the importance of this tool as a resource to continually update your vocational/ministry experiences and personal and spiritual growth, always seeking to define and redefine God's call as you journey through life. You should anticipate change, either nuanced or major, as you work through the various assignments of your practicum/internship.

A resume is your personal advertisement. Its purpose is to emphasize your successes and unique strengths, communicating what you can do in light of what you've done. Your resume should be clean, professional, clear, and precise. <u>Rather than outlining your accomplishments comprehensively, the resume should only serve as an introduction, causing an employer to want more</u>. You must show creativity, initiative, and sensitivity to the cause, related experience or trainability, and an all around enthusiasm for the particular position. Keep your resume flexible so that it can be easily modified to fit a certain objective. Canned formats are easily recognizable and not at all impressive to knowledgeable employers.

How should you begin? Start with a brainstorming session. Ask yourself good questions, such as:

What is my history?

- Why was I there in the first place?
- What kept me there?

Why was I the best person for that job?
What jobs have I held?
What did I do in those jobs?
What skills do I possess?
What inner qualities drive my work ethics? (heart, initiative, creativity, dedication)
What are my strengths?
What is my education?
What degrees have I earned?
What accomplishments am I proud of?
What unique experiences have I had?
What do I want to communicate about myself to a potential employer?
How has my past qualified me for the position I am applying for?

This is an opportunity to apply your assessment results in a ministry context. A review of inventories you may have taken will focus on specific areas such as:

- 1. 16PF/CAQ. Emotional stability, personality style, interpersonal style, and strengths.
- 2. BarON. Emotional well-being, assertiveness/independence, problem-solving skills, stress management skills, and awareness of needs of others.
- 3. Myers-Briggs (MBTI). Personality preference that describes how you prefer to focus your attention and get your energy (E/I), how you prefer to take in information (N/S), how you prefer to make decisions (T/F), and how you prefer to deal with the outer world (J/F).
- 4. StrengthsFinder. Identifies your unique cluster of talents (Top 5 Signature Themes). When used appropriately, your strengths present themselves in spontaneous, recurrent patterns that result in high-level performance, productivity, and fruitfulness. Review your StrengthsFinder material for further definition and applicability.

If you're having difficulty determining your strengths and accomplishments, have a friend or family member brainstorm with you. Once you know what you want to say, your task is to present it attractively. Remember that a resume must be crafted with the audience in mind. The right credentials are only an asset if they are presented well.

The most common type of resume is a **Chronological Resume**. This is the format that lists your education and experience in reverse chronological order. This is most commonly preferred among employers.

It is not unusual for a seminary student to have limited ministry experience. If you fall into this category, you might want to consider preparing a **Functional Resume**. This format is designed to stress qualifications with less emphasis on specific employers and dates. The functional format is helpful when:

- Your objective is very different from your experience.
- You want to emphasize skills/abilities not used in recent work experience.
- Your most predominate or relevant experience has been unpaid, such as volunteer work or college/seminary.
- Your experience has been gained in different, relatively unconnected jobs.
- You're an older worker seeking to deemphasize a lengthy job history.
- You are entering the job market after an absence.

## **Resume Content (Chronological)**

The information below is divided by the various sections of the resume and is listed in the order that it appears on the page, starting at the top.

Heading Objective Education Work Experience Volunteer Experience Awards and Special Honors Related Skills and Interests References

## **Resume Content (Functional)**

The functional format can work well for seminary students because it allows skills attained from experiences other than paid employment to be listed within the skills cluster.

Some employers like to know what you did in each job. One solution is to structure your resume in a mostly functional format but include a bare-bones work history in reverse chronological order, creating what is variously known as a chrono-functional, hybrid, or combination format. Such a work history section need include only job title, name and location of employer, and dates of employment. You don't need to list what you did in each job because that information already is listed in your functional section.

To make your functional resume as reader friendly as possible for employers, include as much context as you can within each functional description. That way, the employer has a better idea of which skill aligns with which job. In the above leadership skills example, for instance, the student tells where he/she demonstrated each skill, thus helping the employer connect his/her skills with the experience that produced those skills.

## Heading

The heading is a simple way to introduce your basic information. It should include your name, address, phone number, email, web address, and any other contact information you choose to provide. This should be at the top of the page so that employers can easily and quickly identify who they are dealing with. Your name should be highlighted somehow, possibly in bold letters and larger than the other information. It should stand out, so that the potential employer is inclined to remember it. If you are in the process of moving, remember to provide both a current and future address.

First Name, Middle Name, Last Name Street Address City, State, Zip Phone Number Email Address Webpage (if applicable)

(Adding a visual break between the heading and body of the resume adds style and focus on the contact information.)

## Objective

This is an important feature as it's your one chance to make a good first impression and communicate that you are a goal-oriented person with strong intention. The objective should be brief (one sentence) and states your present career goal as it relates to the position you are applying for. Be smart, professional, and most of all, be precise. The wording should focus on what you hope to give to the position, not what you hope to receive from it. A vague, general objective communicates a lack of direction.

Example 1: **OBJECTIVE:** To serve as a pastor, providing Christ-like leadership, preaching, counseling, and shepherding.

Example 2: **OBJECTIVE:** To encourage believers toward maturity in Christ by providing a cohesive Christian education program in a church setting.

Your objective may need tweaking for a specific position. In fact, you should regularly review your objective to insure it's applicable to the employer's stated needs and correctly states your true ministry direction and proven skills.

## Education

Next on the resume is your educational information. This section should include the name of each institution you have attended (college and onward), location of the institutions (optional), the dates of attendance, the degree earned there, and the degree's emphasis (if pertinent).

Example 1: EDUCATION: Pearson College (1986) B.A., English Literature Reynolds Scholarship Recipient (Academic Excellence and Leadership)

#### Example 2: EDUCATION: Bethel Seminary (2000) (If you are currently in school, you may indicate your expected graduation date) Bethel Seminary (2008) Masters of Divinity (emphasis in world missions)

## **Work Experience**

This is the most important section of your resume. It tells the employer what you've done in a professional setting. Carefully wording and accurately describing your work history will be a great asset to your resume. This section may require hours of work and many revisions, but it's worth it. You'll never regret maximizing the potential of your resume.

This section should include your work experience in reverse chronological order, beginning with your most recent experience. Specifically, you should include job title, company, dates of service, the location of the job (optional), and a description of the work you did. In terms of the layout, it is very important that each job listed is visually separate from the others. With only a glance, employers should be able to identify the various work experiences you have had. The title of the job, company, and dates of service should be set apart from the description by underlines, italics, bolding, etc. However you choose to highlight the information, make sure that your methods are consistent across all the work experience listed.

This is also the time when you reflect on your reasons for leaving prior workplaces. This does not go on your resume but will come in handy when you have to fill out those required employment applications—you know they're going to ask!

#### **Resume Content (Combination)**

A combination resume lists your skills and experience first. Your employment history is listed next. With this type of resume you can highlight the skills you have that are relevant to the job you are applying for, and also provide the chronological work history that employers prefer.

Name Address 555-555-555 email: <u>abc@abc.com</u>

## **OBJECTIVE**

To obtain a position where I can maximize my multilayer of management skills, quality assurance, program development, training experience, customer service, and a successful track record in the blood banking care environment.

## SUMMARY OF QUALIFICATIONS

Results-oriented, high-energy, hands-on professional with a successful record of accomplishments in the blood banking, training, and communication transmission industries. Experience in phlebotomy, quality assurance, and customer service with focus on providing the recipient with the highest quality blood product. Fully compliant with FDA cGMP, Code of Federal Regulations, AABB accreditation, and California state laws.

Major strengths include strong leadership, excellent communication skills, competent, strong team player, attention to detail, dutiful respect for compliance in all regulated environments, as well as supervisory skills including hiring, termination, scheduling, training, payroll, and other administrative tasks. Thorough knowledge of current manufacturing practices, and a clear vision to accomplish the company goals. Computer and Internet literate.

## PROFESSIONAL ACCOMPLISHMENTS

## **Program/Project Manager**

Facilitated educational projects successfully over the past two years for Northern California blood centers, a FDA regulated manufacturing environment, as pertaining to cGMP, CFR's, CA state and American Association of Blood Bank (AABB) regulations, and assured compliance with 22 organization quality systems.

Provided daily operational review/quality control of education accountability as it relates to imposed government regulatory requirements in a medical environment.

Assisted other team members in venipunctures, donor reaction care, and providing licensed staffing an extension in their duties by managing the blood services regulations documentation (BSD's) while assigned to the self-contained blood mobile unit (SCU).

Successfully supervised contract support for six AT&T Broadband systems located in the Bay Area. Provided customer intervention/resolution, training in telephone and customer care, manpower scheduling, quality control, payroll, and special projects/plant extensions and evaluations to ensure proper end-of-line and demarcation signal.

Reduced employee turnovers, introduced two-way communication to field employees, enhanced employee appearance, and spearheaded the implementation of employee (health) benefits.

Supervised and maintained the position of system technician in charge of status monitoring and the integration of monitoring devices in nodes and power supplies for the reception and transmission of telemetry to the network operation centers (NOC's) located in Denver, CO and Fremont, CA. Designed plant extensions and improved the paper flow and inventory control for the warehouse. Provided preventative maintenance at the system level, face-to-face customer interaction when required, and traveled to several telephone/at home systems in the U.S. for evaluation and suggestions in using the status monitoring equipment.

Chief point of contact for the AT&T telephone and the ABC affiliated TV stations, as it related to complaints and diagnosing communicational problems either at the site or remote broadcasting. Tested/repaired prototype equipment for possible consideration or for future use.

Reviewed FAA safety requirements and procedures to ensure compliance for aircraft and passenger safety.

Communication expert and programming specialist for the intermediate range Lance and Persian missile systems. Trained to operate and repair the (FDC) fire direction control computer system and field satellite communications.

Served as instructor/supervisor (during my off time) for military personnel and their dependents in various recreational classes to include: automotive repair/preventative maintenance, wood making, stain glass, photography, and pottery.

## WORK HISTORY

- Acting Education Manager, American Red Cross, Oakland, CA: 2004–2006
- Education Coordinator, American Red Cross, Oakland, CA: 2003–2004
- Phlebotomist, American Red Cross, Oakland, CA: 2001–2003
- Cable Television CATV Supervisor, Core Communication Inc., Sunnyvale, CA: 1998–2001
- CATV System Technician, TCI Cablevision Inc., Fremont, CA: 1991–1998
- Technician/Day Shift Supervisor, Avantek Inc., Milpitas, CA: 1984–1991
- Airport Security Supervisor, Wackenhut, San Jose, CA: 1983–1984
- Multi Craft Instructor, APO NY, Germany: 1981–1983
- Communication Expert, US ARMY, APO NY, Germany: 1979–1983

## **EDUCATION**

- Associate of Art, Administration of Justice, San Jose University, San Jose, CA
- NCTI Certified, CATV System Technician, Denver, CO
- ABM Certified, Cornerstone Technician, Denver, CO

References and work sample available upon request

## **3 KEYS TO WRITING SUCCESS**

## **Action Verbs**

Your description of each position should be carefully worded using action verbs. Your resume should tell a potential employer that you are a person of action who takes initiative and makes things happen. The right verbs can provide unquestionable professionalism and confidence to your resume. Use them to your advantage. However, don't sacrifice the flow of your resume just for verbs. If they don't sound natural and flow easily, leave them out. Action verbs are a subtle asset that should complement your achievements, not detract from them. Avoid using the same verb twice in your resume. For more information on action verbs, please see the alternative document on our ministry resources webpage.

## Details

It is also important to include detailed information regarding your past performance, number of years served, percent accomplished, etc—anything to give the employer direct descriptions of your previous successes. Past performance is an excellent prediction of future performance. If you can specifically display to employers that you have a history of successes, you will become that much more attractive to them. Details are NOT expanded and exhaustive experience, but short, concise employment highlights strategically designed to illicit further conversation in an interview setting.

## **Transferable Skills**

As you describe your tasks, focus on your transferable skills—the skills you possess that directly relate to the open position. Ask yourself, "What does the employer want to see when he/she reads my resume?" If you emphasize <u>pertinent</u> skills, the employer will naturally regard you as a match when reading your resume. This does not mean that you list skills that the employer desires that are not currently in your skill set. Rather, you should focus on the desired qualities that are within the skills you already possess.

## Example 1:

Youth Pastor, Grace Evangelical Church, Seaton, AL, 1986–1990

Planned and directed all youth programming for 75 students, grades 7–12. Taught weekly Sunday school and Wednesday Bible study, with studies in Romans, Proverbs, and the Gospels. Established and developed a youth leadership team, mentoring 20 students one-on-one. Launched a youth missions initiative, providing monthly opportunities for youth to serve in cross-cultural contexts.

When your ministry experience is limited, you may expand the above style by using layout options:

Youth Pastor, Grace Evangelical Church, Seaton, AL, 1986–1990

- Planned and directed all youth programming for 75 students, grades 7–12.
- Taught weekly Sunday School and Wednesday Bible study, with studies in Romans, Proverbs, and the Gospels.
- Established and developed a youth leadership team, mentoring 20 students one-on-one.
- Launched a youth missions initiative, providing monthly opportunities for youth to serve in crosscultural contexts.

## Example 2:

## Associate Pastor, First Presbyterian Church, Woodland, ME, 1990-1996

Developed and coordinated a cohesive Christian education program for all ages. Preached twice monthly and taught an adult Sunday school class weekly. Introduced and supervised a counseling program for those experiencing divorce. Assisted senior pastor in visitation, budget coordination, and missions efforts.

## **Volunteer Experience**

This information is optional, but it's good to include if you have done relevant or interesting volunteer work. Make sure to maximize this section by showing the employer how the work has developed you and how it relates to the work you're applying for.

Example 1:

<u>After School Tutor</u>, *Inner City Ministries*, Chicago, IL, 1992–1993 Mentored five seventh-graders weekly, developing their academic and leadership skills.

Example 2:

Chaplain, Oak Hill Nursing Home, Cleveland, OH, 1998–1999

Created and led weekly worship service. Cared for and counseled elderly patients. Fostered community among the residents.

#### **Awards and Special Honors**

Include here any awards or special recognition you've received. Make sure to explain the award, if the honor is not readily evident. School-related awards could be listed here or in the education section above.

Example 1: Smithson Award, Cancer Foundation (Awarding Leadership and Service)

Example 2: Volunteer of the Year, 1992, Bayview Chamber of Commerce

## **Related Skills and Interests**

Include here additional experiences or qualities that you feel contribute to who you are and who you could be as an employee. For example, if you're outgoing socially, note that you have "excellent interpersonal skills." If you've traveled widely, are fluent in a foreign language, or have lived in other cultures, these deserve mentioning. Computer skills are especially important to note. Having hobbies also communicates that you are a well-rounded person with a variety of interests and experiences to bring to the position. **Keep in mind that an employer does not want to know too much personal information about you. Include only the type of hobbies that are somewhat related to the position.** 

Example 1: Dedication to task, organization, and time management

Example 2: Active interest in reading, travel, and the outdoors

#### References

It is often preferred, though not mandatory, to mention the availability of references. Simply note, "**References** available upon request." Perhaps set this apart by centering or italicizing it.

#### **RESUME PRESENTATION**

#### Layout

The layout of your resume is important. The right credentials are only an asset if they are presented well. It is essential that your resume appear clean, concise, and professional. Experiment with bolding, italics, underlining, tabs, margin settings, bullet points and other symbols, etc. to find the most neat and consistent arrangement of your information. Make sure that you skip lines between each section of your resume. This will provide open space on the page that contributes to an overall neat and appealing presentation. A messy, crammed, disorganized page immediately communicates a message (whether true or not) about the kind of worker you are. Keep your audience in mind. Tailor your resume to each position that you are applying for. Ask yourself: How has my past qualified me for this particular position? How can I emphasize these qualifications?

## Writing Style

Your resume should be <u>concise and to the point</u>. Employers don't have time to read lengthy and overdone descriptions. Give them a fresh, honest look at who you are. Your resume will be strengthened by carefully chosen words that accurately and specifically capture you and your experience. Say a lot with a few words.

## Font

Your font should be clear and easy to read. An intricate font will only discourage an employer from reading about you. When an employer picks up your resume, it should appear clean and professional. **Paper and Printer Choice** 

Your resume should be printed on paper that stands out. Choose a heavier stock than normal printer paper, white or a subtle color. Do not use bright colors-this will only make your resume hard to read. A classy, but subtle gray or beige is appropriate.

## Number of Pages

A resume is usually around one page. As you progress in your career, a 1-2 page resume is fine. Only exceed one page if you legitimately have information that is essential for the employer to read. Don't move to two pages just to include the babysitting jobs or lawn work that you did as a teenager.

# **Proofreading**

Proofreading your resume is absolutely essential. Errors will badly damage your credibility. Have several people review your resume for any mistakes. In addition, have a friend read it to determine if it accurately reflects you, your skills, and experiences. It is also a good idea to have your resume reviewed by someone in a field related to the one you're applying for.

## **Prepare the Way**

Before you send your resume, establish phone contact with the employer, if at all possible. Tell them that you are interested in working for them, and that you are sending your resume. When an employer can attach a previous conversation to the resume he/she has just received, your chances of being considered increase. You are somewhat "known," not a random stranger sending in a resume. Sending one resume to an employer you have spoken with is more effective than sending your resume to twenty employers you have never talked to. Be willing to do the hard work and take initiative.

# What Are Employers Looking For?

Below is a list of traits and abilities that employers are looking for. Which ones describe you? Emphasize your best qualities throughout your resume. Here again is an opportunity to review your StrengthsFinder themes for successful patterns.

| communication skills | leadership          | teaching ability           |
|----------------------|---------------------|----------------------------|
| energy               | intelligence        | planning skills            |
| organization         | analytical ability  | conflict resolution skills |
| direction            | initiative          | vocational skills          |
| self-confidence      | responsibility      | decision-making ability    |
| fiscal management    | supervisory ability | adaptability               |
| self-awareness       | mentoring skills    | interpersonal skills       |
| visionary outlook    | imagination         | flexibility                |

# **Cover Letter**

Do your research before you contact a prospective employer. Most ministry and parachurch ministries have their own websites that contain very useful information about demographics, staffing, programs, vision statement, etc. Take the time to look at the broader geographical area for a sense of growth potential and targeted Christian outreach. When you've never spoken with the employer, a cover letter is absolutely essential. Use it to concisely and informatively introduce yourself. Never send the resume alone. When you've spoken with the employer, use the cover letter to remind the employer of your conversation. Reiterate why you want the position and why you are qualified for it. Thank the employer for any previous time they have given you to talk over the position. The cover letter can be more brief in this instance.

## Ten Mistakes People Make When Writing A Resume

Watch for these common mistakes.

- 1. Providing too much personal information (age, weight, health, marital status)
- 2. Discussing salary
- 3. Citing reasons for leaving past jobs
- 4. Using the word "I"
- 5. Conveying a passive tone
- 6. Stating phrases in the negative or in the past.

## Example 1:

"Fired staff and removed privileges, as needed," instead of, "Initiated all disciplinary measures."

Example 2: "Finished a first aid training course," instead of, "Hold status of Certified First Aid Technician"

- 7. Providing irrelevant data that doesn't communicate accomplishments or skill sets
- 8. Overlooking errors in grammar, punctuation, and spelling
- 9. Choosing a layout, paper, or font style that is hard to read
- 10. Choosing a layout that lacks consistency

# **Resume FAQs**

*Should I include work experience that was unpaid*? Don't ever hesitate to include ANY work experience, paid or unpaid, that has contributed to who you are and who you could be as an employee. If your unpaid work experience is related to the position you're applying for, your resume should reflect this. You could include it under a section called "Volunteer," or include it with your paid work experience and title that section "Relevant Work Experience."

Should I include work experience that is unrelated to the position I'm applying for? All of your work experience has developed you in some way. Therefore, none of it is "unrelated" to the position you're applying for. However, some work experience may be more related than others, and it is this "more related" experience that you want to focus on. As you describe your previous work, highlight your skills and experiences that are transferable. Ask yourself: How has my previous work displayed the qualities that the employer is looking for? Show them that you're the perfect fit. If there is space, include the work experience that you feel is "less related." Again, intentionally seek out your transferable skills and experiences as you describe the position. This style is recommended for a **Functional Resume**.

## What are some other options for heading titles?

| (Chronological)                | (Functional)                                   |
|--------------------------------|--|
| Objective:                     | Objective (optional)                           |
| Purpose Statement              |  |
| Goal                           | Summary:                                       |
| Position Objective             | Background Summary                             |
|                                | Qualifications                                 |
| Education:                     | Profile  |
| Educational Background         | Ministry Summary                               |
| Work Experience:               | Work Experience:                               |
| Professional Experience        | Accomplishments                                |
| Experience                     | Professional Experience/Highlights             |
| Related Work Experience        | Pastoral Experience                            |
| Pastoral Experience            | Ministry Experience                            |
| Ministry Experience            | Employment History (optional)                  |
| Employment History             | (list business, city, state, and years worked) |
| Volunteer:                     | Volunteer:                                     |
| Related Experience             | Related Experience                             |
| Other Experience               | Other Experience                               |
| Awards and Special Honors:     | Awards and Special Honors:                     |
| Awards, Honors, and Activities | Awards, Honors, and Activities                 |
| Related Skills and Interests:  | Related Skills and Interests:                  |
| Other Skills and Hobbies       | Other Skills and Hobbies                       |
| Technical Skills               | Additional Abilities                           |
| Additional Abilities           |  |
|                                |  |

Whatever headings you choose, make sure that each heading is consistent with the others on the page.

*If I was promoted, and thus held two jobs within the company, should I include the original position on my resume?* Absolutely! This shows the progression of your successes, as well as your growth as an individual. It sends an excellent message, telling employers that you produce the kind of work that gets rewarded.

*How many references should I have*? Employers may specify the number of references they would like to have. Usually, three to five is good, each representing various relationships with you (work, friend, family, church, etc.). Have written references prepared in advance, so they are ready to send as employers request them.

Need a visual? Use the internet to search for resume options.